



Welcome guide to Baix Llobregat



Welcome guide to Baix Llobregat

Baix Llobregat is a county located in the south of the province of Barcelona. It is bordered to the north by Bages, to the east by Vallès Occidental, to the southeast by Barcelonès, to the south by the Mediterranean Sea, to the southwest by Garraf, to the west by Alt Penedès and to the northwest by Anoia.

It has 806,651 inhabitants*, and an area of 486.7 km². The county capital is Sant Feliu del Llobregat.

It is made up of 30 municipalities, five of which surpass 50,000 inhabitants.

Sea, river and mountain define its lands. To its more than 15 km of long stretches of beaches, we can add the sierras of Garraf, Ordal, Collserola and the majestic soaring mountain of Montserrat, great for hiking and outdoor activities surrounded by nature. Finally, the final stretch of the river that is the source of the delta of Llobregat, with an incalculable ecological value and wealth.

Country of reception

Starting in 2000, the social reality of Baix Llobregat started undergoing changes with regard to the migratory phenomenon, with the migratory index increasing significantly in a few short years.

While municipalities like Castelldefels have a foreign population index of 18.24%, for others this number is much lower, like Sant Climent de Llobregat at 1.89%. In parallel, this territorial dispersion goes hand in hand with the diversification of origins of new arrivals.

Thus, in recent years Baix Llobregat has increased its cultural diversity, by welcoming new residents from around the world in recent years**.

This Guide details the main resources and basic welcome services for new arrivals to the county and municipality, which should be a great assistance for understanding how everything works and providing other practical and quality information. It contains useful services and resources and is translated into different languages.

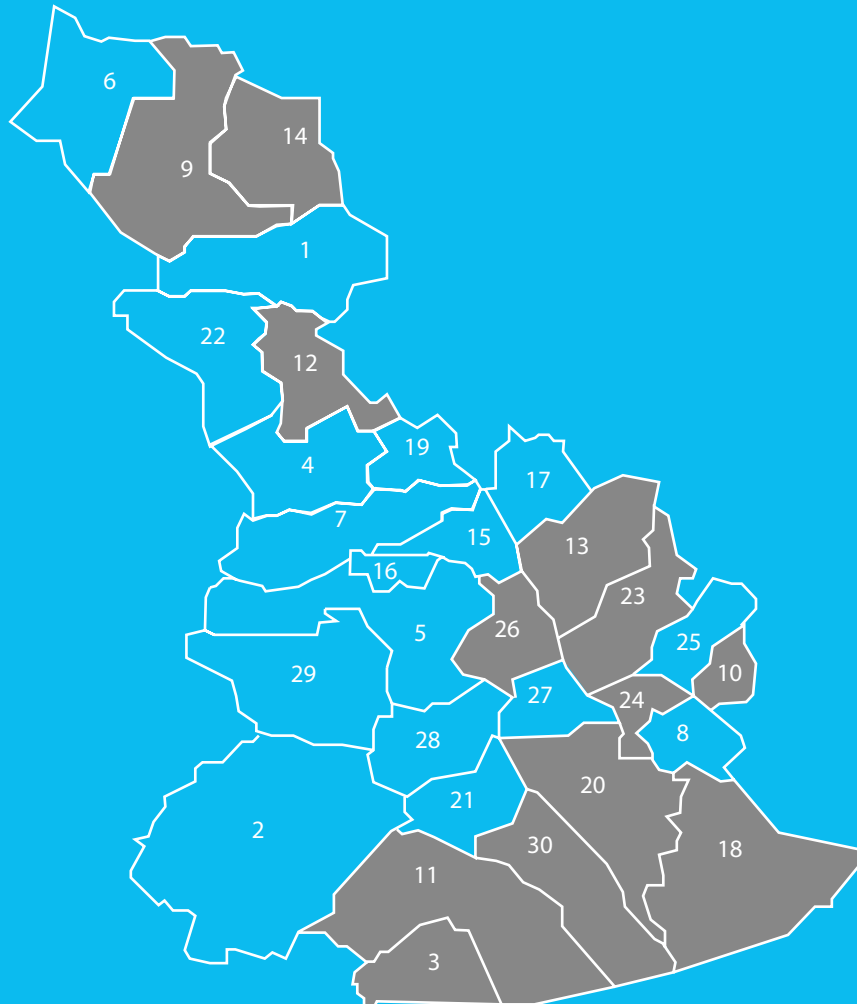
Welcome guide to Baix Llobregat
Consell Comarcal del Baix Llobregat
December of 2015
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With the collaboration of town halls of Baix Llobregat

*Detailed data can be viewed interactively by municipality on the website of the Baix Llobregat District Observatory ** (Instituto nacional de Estadística, 01/01/2015)

El Baix Llobregat

Regional map

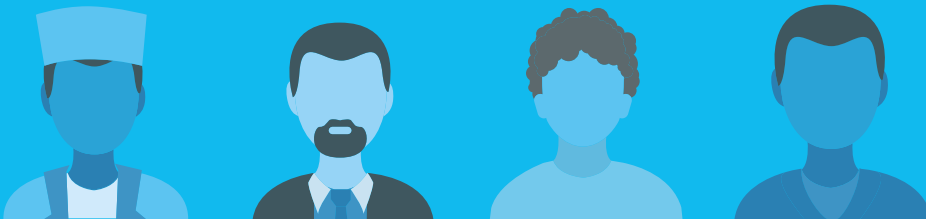
- Town of more 20.000 residents
- Town minus of 20.000 residents



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Welcome guide to Baix Llobregat Abrera



REGISTER




The municipal census is the administrative registry for all residents of the municipality. Registering is free and certifies residency in the city or town where you live*. All people, with and without residence permits, must register. Registration proves residence in the municipality for procedures related to the Foreign Residence Act and for having access to public services (education, healthcare, etc.).

Where?

The Citizen Information and Assistance Offices in your municipality can tell you about the procedure for registering.

 City Council to Abrera
Pl. Constitució, 1
93 770 03 25

 Citizen Information & Assistance Office
Pl. Constitució, 1
93 770 03 25
Mon-Sat 9-14h, Tue and Thu
16:30-19h
July and August only Wed
evening

*All foreigners from outside the EU who are registered and do not have a permanent resident permit must renew this census registration every 2 years after the initial registration date.



Obtaining your Health Card (Targeta Sanitària):

The Health Card (TSI) will let you access services in the public health system.

All registered people, whether or not they have residence permits, can obtain one. This card lets you access free medical services and care at primary care centres and hospitals in the public health network. You must present it at chemist's to purchase prescription drugs.

Each member of the family must have their own TSI. If you do not have a TSI, you can only receive care if you are under 18 years of age, for emergencies and serious diseases, or if you are a pregnant woman.



Where?

At the primary care centres (CAP, per its Catalan acronym) in your municipality/neighbourhood (with an ID, census registration certificate and photocopy of registering with the Social Security*). If you have a disease or health problem, just go into your CAP that is assigned depending on your address.

PRIMARY CARE CENTRES NEARBY

CAP d'Abrera
C. Manresa, 9-15
93 770 25 61
Mon-Fri 8-21h and Sat 10-12h

CAP de Santa Maria de Vilalba
Camí castell de Voltrera, s/n
93 770 17 38

CAP de Can Vilalba
Avinguda Circunval·lació, s/n
93 770 49 39

PHARMACY

Av. de l'Església, 1-3
93 770 36 84

C. de Martorell
93 770 07 58

C. Antoni Gaudí, 61
93 770 34 44

C. Major, 26, local 3 de Sta Maria de Vilalba
93 770 20 38

General Services HOSPITALS

Hospital Sant Joan de Déu Martorell
Av. Mancomunitats Comarcals, 1
93 774 20 20

Hospital General Parc Sanitari Sant Joan de Déu Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

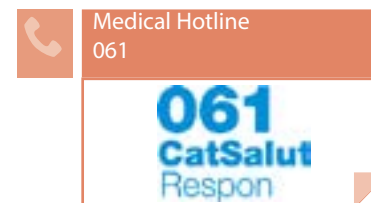
CAP-CUAP El Serral de Sant Vicenç dels Horts
Ctra. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:



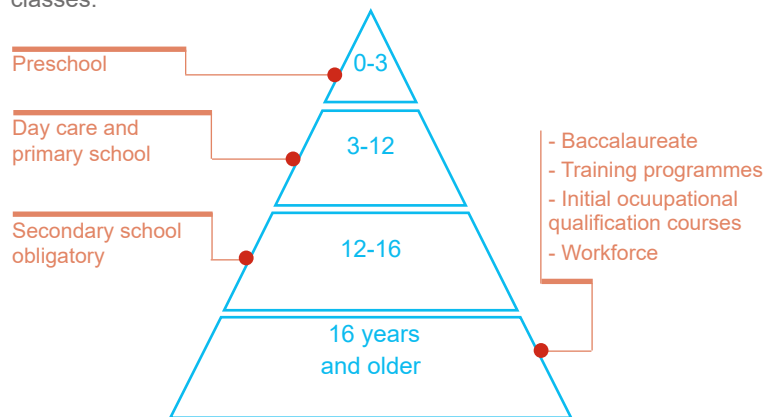
EDUCATION



Education is coeducational, where boys and girls study together in the same classrooms.

Welcome classrooms:

When boys and girls start school, they are assigned to a class in accordance with their ages and/or levels. If they do not speak Catalan, they will attend a welcome classroom for a few hours a day during the first months in order to obtain the level of Catalan they need to continue in normal classes.



Where?

Nursery Món Petit
C. Federico Garcia Lorca 15
93 770 34 58

Nursery Municipal
C. Antoni Gaudí 4
93 770 34 58

Nursery Quitxalla
C. Purlom 12
93 773 81 38

School Abrera
C. Antoni Gaudí, 15
93 770 16 45

School Ernest Lluch
Av. de l'Estació, 15
93 770 12 13

School Francesc Platón i Sarí
C. Salvador Espriu, 3
93 770 03 81

Secondary school Voltrega
Av. de l'Estació 18
93 770 32 11

Regional Education
Services of
Baix Llobregat
93 685 94 50

LEARNING LANGUAGES



Catalan is the language of Catalonia and its official language, along with Spanish. Learning the local languages will make social and labour integration in the territory much easier.

Where?

Local Service for Catalan
C. Rosers 1
93 770 47 32

Adult schools of Abrera
Pl. Escoles Velles s/n
93 770 28 71

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

There are some city councils that offers Catalan and Spanish courses. Ask them!

Distance education: parla.cat, Instituto Cervantes, etc.



Volunteering for
language/
language pairs
vxl.cat



Consortium for the
standardisation
linguistic
93 272 31 00
cpnl.cat

SOCIAL SERVICES



Social services are for all people who are registered in the municipality, especially those who require special services and assistance, due to being in situations of vulnerability.

They provide access to specialised resources and services to foster people's wellbeing and equal opportunities to all citizens. They attend to the social needs of individuals, families and groups.

Remember that access to specific resources and services (minimum guaranteed income, pensions, etc.) are dependent on the regular or irregular situation of applicants. City councils may establish their own municipal regulations on social services (food banks, etc.).

Where?

Social Services, Women and equality
St. Major, 3
93 770 29 11

Phone numbers of interest:



Child response
116 111



Red Cross of Baix
Llobregat Nord
93 775 05 50



Càritas
Interparroquial
93 652 57 70



Hotline for
victims of male
violence
900 900 120



Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
ra and Abrera)

LOOKING FOR A JOB



The minimum age for working in Catalonia is 16. Minors younger than 18 need permission from their mothers/fathers and/or legal guardians.

You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?



Local Employment Service
C. Martorell, 20 1^a pl
93 770 01 02

OTG Martorell
Passeig dels Sindicats s/n,
Martorell
93 774 50 96

Social Security of Martorell
Av. Mancomunitats Comarcals 9
93 775 19 69
93 775 20 91

Catalan Government Employ-
ment Offices
012

Active Work Portal
[feinaactiva.gencat.cat/
web/guest/home](http://feinaactiva.gencat.cat/web/guest/home)

Social Security Offices (Barcelo-
na province department)
93 434 52 00

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



The Legal Guidance Service (Servei d'Orientació Jurídica, SOJ) is a public and free service that provides personal assistance. It is funded by the Department of Justice, through the Secretariat of Relations with the Justice Administration. This service also advises citizens on their rights to attain free legal assistance, and the documentation required to apply for it. The advisory services it provides are general and, therefore, questions that can be asked include all legal matters regulated by social relations: separations, divorces, family mediation, rental of housing, purchase contracts, traffic accidents, insurance policies, etc.

Where?

Legal Guidance Services (Ring 012 and they will tell you the centre closest to you). City councils also have legal guidance services, whose functions are established by the municipalities.

For foreign residence matters, there are some organisations/associations that have agreements with some city councils and provide this services in a specialised manner, including:



AMIC (Association for Mutual Assistance for Immigrants in Catalonia)
93 304 68 41

AMIC Martorell
Pg Sindicat, s/n
93 7904446

AMIC Olesa de Montserrat
Cal Manè s/n
93 778 6976



CITE/CCCOO (Information Centre for Foreign Workers)
93 481 27 20

CITE Martorell
C/ Pep Ventura, 7
93 775 52 90

SAFETY AND PROCEDURES



Local Police

Local Police
C/ Rosalia de Castro, 7
93 770 09 81
24 hores

Police station of
Castelldefels - Gavà
Plaça Esperanto n°4
93 635 03 03

Mossos d'Esquadra*

Police station of Martorell
Avda. de les Mancomunats Comarcals, 11
93 693 51 10

Police station of
Sant Boi de Llobregat
Palau Marianau s/n
93 652 20 13

Police station of
Sant Feliu de Llobregat
C/ Carretes n°11
93 632 74 40

*The police force of Catalonia (Ring 012, and they can tell you the closest police station)

National Police Stations

Police station of
Cornellà de Llobregat
Avda. Sant Ildefonso s/n
93 261 90 91

Police station of Viladecans
C/ Ballester, n°8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Child Response
116 111

Emergencies for deaf persons
679 436 200 Text message

Hotline for women victims of violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la
Generalitat de
Catalunya
012



Renfe Cercanías
012



Tranvia (TRAM)
900 701 181

Urban buses and interurban coaches

Hispano Igualadina
902 29 29 00

OTHER PHONE NUMBERS AND SERVICES OF INTEREST



Open center
Pl. Rebato, 1
93 770 33 44

Peace court
Passatge Telefònica, s/n
93 770 24 57

Information youth Service
Pl. Rebato, 1
93 770 43 34

Library Josep Roca
i Bros
C/ Federico Garcia Lorca, 17
93 770 08 81

Municipal sports center
Passeig de l'Estació, 22
93 770 05 06

Municipal Rubbish tip
C/ Progrés, 15
93 770 27 93

Official approval of
academics degrees: [http://
queestudiar.gencat.cat/ca/homologacio/](http://queestudiar.gencat.cat/ca/homologacio/)

SARU (service of accompani-
ment and university recogni-
tion)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34



Welcome guide to Baix Llobregat Begues



REGISTER




The municipal census is the administrative registry for all residents of the municipality. Registering is free and certifies residency in the city or town where you live*. All people, with and without residence permits, must register. Registration proves residence in the municipality for procedures related to the Foreign Residence Act and for having access to public services (education, healthcare, etc.).

Where?

The Citizen Information and Assistance Offices in your municipality can tell you about the procedure for registering.

 City Council to Begues
Av. de Torres Vilaró, 4
93 639 05 38

 Citizen Information
& Assistance Office
Av. de Torres Vilaró, 4
93 639 05 38
Mon-Fri 9-14h / Tue 17:30-
19:30

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Where?

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PRIMARY CARE CENTRES NEARBY

CAP Pou Torre
C/ Ferran Muñoz 27
Begues
93 639 23 56

PHARMACY

Pharmacy
C/ Major, 37
Begues
93 639 05 86

General Services HOSPITALS

Hospital Sant Joan de Déu
Martorell
Av. Mancomunitats
Comarcals, 1
93 774 20 20

Hospital General Parc
Sanitari Sant Joan de Déu
Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu
Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí
Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

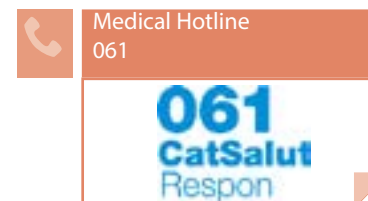
CAP-CUAP El Serral de Sant
Vicenç dels Horts
Ctra. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de
Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de
Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:



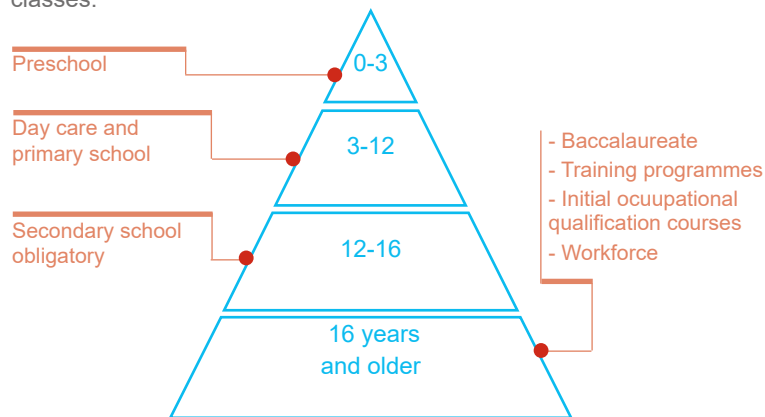
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Where?

Nursery Bosch
Camí Ral, 10
93 639 01 85

Nursery el Guinyol
C/ Anselm Clavé
936 391 166

Private fondation
School Bosch
Camí Ral, 10
93 639 25 04

High School Begues
Camí Ral, s/n
93 639 26 22

School Sant Lluís
de Pla i Amell
C/ St Climent 8
93 639 00 11

Regional Education
Services of
Baix Llobregat
93 685 94 50

School Sant Cristòfor
Jacint Verdaguer, 2
93 639 07 48

LEARNING LANGUAGES



Catalan is the language of Catalonia and its official language, along with Spanish. Learning the local languages will make social and labour integration in the territory much easier.

Where?

School of continuing education
C/ Àngel Guimerà 15
93 639 01 31

Local Service for catalan Gavà
C/ de Sant Pere 114, 3r
93 638 26 11

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

There are some city councils that offers Catalan and Spanish courses. Ask them!

Distance education: parla.cat, Instituto Cervantes, etc.



Volunteering for
language/
language pairs
vxl.cat



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93 272 31 00
cpnl.cat

SOCIAL SERVICES



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They provide access to specialised resources and services to foster people's wellbeing and equal opportunities to all citizens. They attend to the social needs of individuals, families and groups.

Remember that access to specific resources and services (minimum guaranteed income, pensions, etc.) are dependent on the regular or irregular situation of applicants. City councils may establish their own municipal regulations on social services (food banks, etc.).

Where?

Social Services, Women and equality
Cal Pere Vell (entrada Àngel Guimerà 15)
93 639 05 38
Mon - Fri de 9-14h / Wed afternoon 15-19h (cita prèvia)

Phone numbers of interest:



Child response
116 111



Red Cross of
Begues
93 665 82 51



Càritas
Interparroquial
93 652 57 70



Hotline for
victims of male
violence
900 900 120



Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
ra and Abrera)

LOOKING FOR A JOB



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You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?



Local Employment Service
Centre Cívic: Av. Sitges 14
93 639 05 38

OTG Gavà
C/ de Sant Pere, 88
93 662 70 11

Social Security of Gavà
Riera de Sant Llorenç 103
93 662 35 59
93 662 49 54

Catalan Autonomous Govern-
ment Employment Offices
012

Active Work Portal
[feinaactiva.gencat.cat/
web/guest/home](http://feinaactiva.gencat.cat/web/guest/home)

Social Security Offices (Barce-
lona province department)
93 434 52 00

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



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93 304 68 41

AMIC Castelldefels
Ctra. de la Sentiu s/n
93 638 14 10



CITE/CCCOO (Information Centre for Foreign Workers)
93 481 27 20

CITE Gavà
C/ Sarrià 3
93 638 14 10

SAFETY AND PROCEDURES



Local Police

Local Police
Camí Ral, 35
93 639 10 90

Police station of Castelldefels - Gavà
Plaça Esperanto n°4
Castelldefels
93 635 03 03

Mossos d'Esquadra*

Police station of Sant Boi
C. Joan Batista Milà i Rebull, 2
93 567 58 45

Police station of Sant Boi de Llobregat
Palau Marianau s/n
93 652 20 13

Police station of Gavà
Av. de l'Eramprunyà, 48 - 50
93 554 19 19

Police station of Sant Feliu de Llobregat
C. Carretes n°11
93 632 74 40

*The police force of Catalonia (Ring 012, and they can tell you the closest police station)

National Police Stations

Police station of Cornellà de Llobregat
Avda. Sant Ildefonso s/n
93 261 90 91

Police station of Viladecans
C. Ballester, n°8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Child Response
116 111

Emergencies for deaf persons
679 436 200 Text message

Hotline for women victims of violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la
Generalitat de
Catalunya
012



Renfe Cercanías
012



Tranvia (TRAM)
900 701 181

Urban buses and interurban coaches

Baix Bus
Autobusos MOHN
902 023 393

OTHER PHONE NUMBERS AND SERVICES OF INTEREST

Church
C/ Ferran Muñoz 27
93 639 03 29

Peace court and Register Office
(Building Policia)
Camí Ral, 35
93 639 12 70

"Punt Jove"
Centre Cívic: Av. Sitges 14
93 639 05 38

Library La Ginesta
Av. Sitges 14
93 639 28 08

Municipal Sports Stadium
C/ Esports s/n
93 639 05 38

Community center el Roure
Av. Sitges 14
93 639 05 38

"Espai Nou"
(centre per a la gent gran)
Community center: Av. Sitges
14
93 639 05 38

Municipal Rubbish Tip
C/ Pervindre 3
93 639 05 79

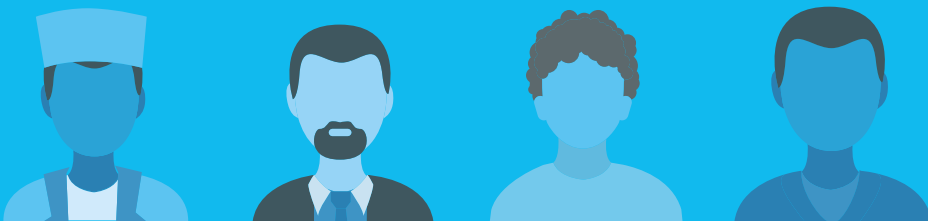
Official approval of
academics degrees [http://
queestudiar.gencat.cat/ca/homologacio/](http://queestudiar.gencat.cat/ca/homologacio/)

SARU (service of accompani-
ment and university recogni-
tion)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34



Welcome guide to Baix Llobregat Castellví de Rosanes



REGISTER



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93 775 19 42
8-15h / Mon 16 -19h

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HEALTHCARE



Obtaining your Health Card (Targeta Sanitària):

The Health Card (TSI) will let you access services in the public health system.

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Each member of the family must have their own TSI. If you do not have a TSI, you can only receive care if you are under 18 years of age, for emergencies and serious diseases, or if you are a pregnant woman.



Where?

At the primary care centres (CAP, per its Catalan acronym) in your municipality/neighbourhood (with an ID, census registration certificate and photocopy of registering with the Social Security*). If you have a disease or health problem, just go into your CAP that is assigned depending on your address.

PRIMARY CARE CENTRES NEARBY

Doctor's office - Dr Carlos Herráez
C. Sant Antoni 1
Castellví
93 773 62 25
Mon, Wed and Fri.

General Services HOSPITALS

Hospital Sant Joan de Déu
Martorell
Av. Mancomunitats
Comarcals, 1
93 774 20 20

Hospital General Parc
Sanitari Sant Joan de Déu
Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu
Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí
Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

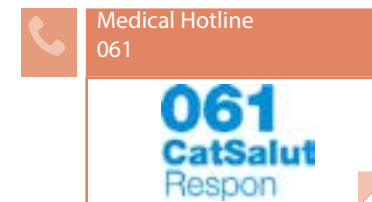
CAP-CUAP El Serral de Sant
Vicenç dels Horts
Ctra. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de
Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de
Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:



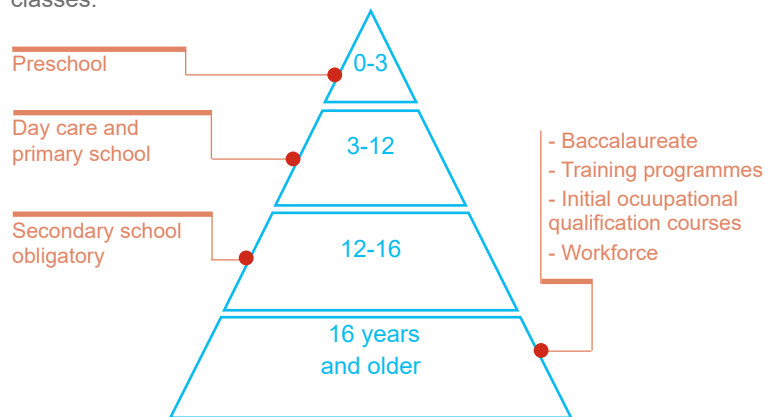
EDUCATION



Education is coeducational, where boys and girls study together in the same classrooms.

Welcome classrooms:

When boys and girls start school, they are assigned to a class in accordance with their ages and/or levels. If they do not speak Catalan, they will attend a welcome classroom for a few hours a day during the first months in order to obtain the level of Catalan they need to continue in normal classes.



Where?

School Mare de Déu de Montserrat
C. de les escoles nº 3
93 775 14 60

Regional Education Services of Baix Llobregat
93 685 94 50

LEARNING LANGUAGES



Catalan is the language of Catalonia and its official language, along with Spanish. Learning the local languages will make social and labour integration in the territory much easier.

Where?

Standaritsation Lingüistic Martorell
C. Josep Tarradellas 11
93 775 25 38

Standaritsation Lingüistic St. Andreu
Ctra. de Barcelona 1 PB
93 682 52 88

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

There are some city councils that offers Catalan and Spanish courses. Ask them!

Distance education: parla.cat, Instituto Cervantes, etc.



Volunteering for language/ language pairs
vxl.cat



Consortium for the standardisation linguistic
93 272 31 00
cpnl.cat

SOCIAL SERVICES



Social services are for all people who are registered in the municipality, especially those who require special services and assistance, due to being in situations of vulnerability.

They provide access to specialised resources and services to foster people's wellbeing and equal opportunities to all citizens. They attend to the social needs of individuals, families and groups.

Remember that access to specific resources and services (minimum guaranteed income, pensions, etc.) are dependent on the regular or irregular situation of applicants. City councils may establish their own municipal regulations on social services (food banks, etc.).

Where?

Social Services
C. Sant Antoni 1
93 775 19 42
8-15h and 16-19h

Phone numbers of interest:



Child response
116 111



Red Cross of Baix
Llobregat Nord
93 775 05 50



Càritas
Interparroquial
93 652 57 70



Hotline for
victims of male
violence
900 900 120



Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
ra and Abrera)

LOOKING FOR A JOB



The minimum age for working in Catalonia is 16. Minors younger than 18 need permission from their mothers/fathers and/or legal guardians.

You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?



Local Employment Service
C/ Sant Antoni 1
93 775 19 42
686 925 484
8-15h / 16-19h

Social Security of Martorell
Avda. Mancomunitats Comarcals 9
93 775 19 69
93 775 20 91

OTG Martorell
Passeig del sindicats s/n
93 774 50 96

Catalan Government
Employment Offices
012

Active Work Portal
[feinaactiva.gencat.cat/
web/guest/home](http://feinaactiva.gencat.cat/web/guest/home)

Social Security Offices (Barcelona
province department)
93 434 52 00

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



The Legal Guidance Service (Servei d'Orientació Jurídica, SOJ) is a public and free service that provides personal assistance. It is funded by the Department of Justice, through the Secretariat of Relations with the Justice Administration. This service also advises citizens on their rights to attain free legal assistance, and the documentation required to apply for it. The advisory services it provides are general and, therefore, questions that can be asked include all legal matters regulated by social relations: separations, divorces, family mediation, rental of housing, purchase contracts, traffic accidents, insurance policies, etc.

Where?

Legal Guidance Services (Ring 012 and they will tell you the centre closest to you). City councils also have legal guidance services, whose functions are established by the municipalities.

For foreign residence matters, there are some organisations/associations that have agreements with some city councils and provide this services in a specialised manner, including:



AMIC (Association for Mutual Assistance for Immigrants in Catalonia)
93 304 68 41

AMIC Martorell
Passeig dels Sindicats s/n,
93 790 44 46



CITE/CCOO
(Information Centre for Foreign Workers)
93 481 27 20

CITE/CCOO Martorell
C/ Pep Ventura 7
93 775 52 90

SAFETY AND PROCEDURES



Local Police

Police officer
C/ Sant Antoni 1
93 775 19 42
686925484

Police station of
Castelldefels - Gavà
Plaça Esperanto nº4
93 635 03 03

Mossos d'Esquadra*

Police station of Martorell
Av. de les Mancomunitats
Comarcals, 11
93 693 51 10 / 112

Police station of
Sant Boi de Llobregat
Palau Marianau s/n
93 652 20 13

Police station of
Sant Feliu de Llobregat
C/ Carretes nº11
93 632 74 40

*The police force of Catalonia
(Ring 012, and they can tell you the closest police station)

National Police Stations

Police station of
Cornellà de Llobregat
Avda. Sant Ildefonso s/n
93 261 90 91

Police station of
Viladecans
C/ Ballester, nº8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Child Response
116 111

Emergencies for deaf persons
679 436 200 Text message

Hotline for women victims of violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la
Generalitat de
Catalunya
012



Renfe Cercanías
012



Tranvia (TRAM)
900 701 181

Urban buses and interurban coaches

Hispano
Llacunense
93 891 25 61

Soler i Sauret
93 632 51 33

OTHER PHONE NUMBERS AND SERVICES OF INTEREST

Justice of Peace
C/ Sant Antoni 1
93 775 19 42

“Espai Jove”
C/ M. de Déu de Montserrat 29
93 775 19 42

Bookmobile la Mola
C. la Parra
609 773 535 / 93 775 19 42
Wed 11-13:30h

Sport center
C/ de les Escoles s/n
93 775 19 42

Pharmacy
C/ del Serral 1
93 774 10 13

Residence for the edery Castell-
ví de Rosanes
Plaça Europa s/n
93 775 19 42

“Fundació privada Rosella”
(home disablet)
C/ Convent 26
93 774 02 92

Community center Can Suñer
C/ St Llorenç de Morunys 6 bis
93 776 58 72

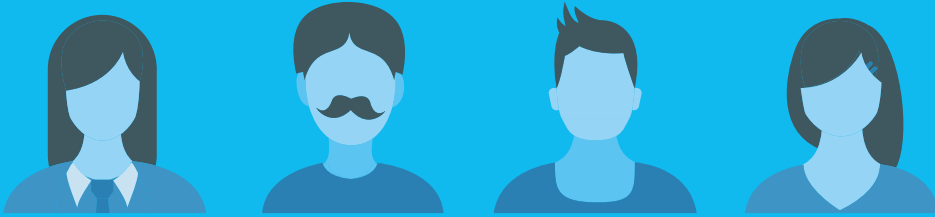
Residence for the edery Palau
Can Sunyer
C/ St Llorenç de Morunys 10-12
93 774 54 51

Doctor's office-Dr Carlos
Herráez
C/ Sant Antoni 1
93 773 62 25
Mon, Wed, Fri

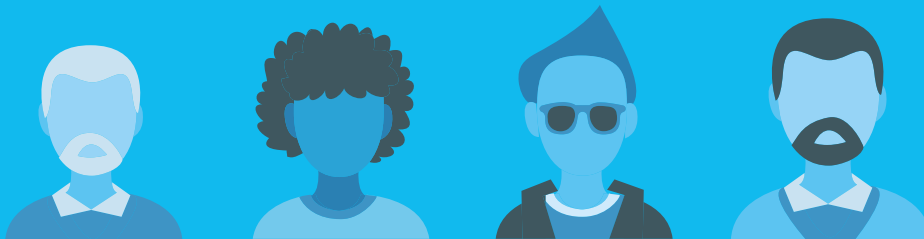
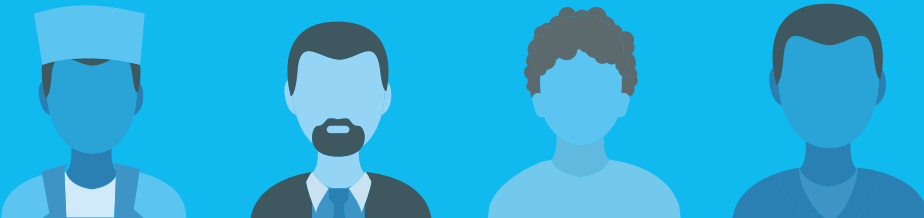
Official approval of
academics degrees: <http://que-estudiar.gencat.cat/ca/homologacio/>

SARU (service of accompani-
ment and university recognition)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34



Welcome guide to Baix Llobregat Cervelló




REGISTER




The municipal census is the administrative registry for all residents of the municipality. Registering is free and certifies residency in the city or town where you live*. All people, with and without residence permits, must register. Registration proves residence in the municipality for procedures related to the Foreign Residence Act and for having access to public services (education, healthcare, etc.).

Where?

The Citizen Information and Assistance Offices in your municipality can tell you about the procedure for registering.

 City Council to Cervelló
C/ Major 146-148
93 660 00 70
Mon - Fri 9-14h

*All foreigners from outside the EU who are registered and do not have a permanent resident permit must renew this census registration every 2 years after the initial registration date.

 Citizen Information
& Assistance Office
C/ Major 146-148
93 660 00 70



Obtaining your Health Card (Targeta Sanitària):

The Health Card (TSI) will let you access services in the public health system.

All registered people, whether or not they have residence permits, can obtain one. This card lets you access free medical services and care at primary care centres and hospitals in the public health network. You must present it at chemist's to purchase prescription drugs.

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Where?

At the primary care centres (CAP, per its Catalan acronym) in your municipality/neighbourhood (with an ID, census registration certificate and photocopy of registering with the Social Security*). If you have a disease or health problem, just go into your CAP that is assigned depending on your address.

PRIMARY CARE CENTRES NEARBY

CAP de Cervelló
C/ Anselm Clavé s/n
93 684 01 70

General Services HOSPITALS

Hospital Sant Joan de Déu
Martorell
Av. Mancomunitats
Comarcals, 1
93 774 20 20

Hospital General Parc
Sanitari Sant Joan de Déu
Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu
Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí
Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

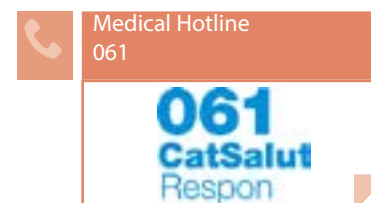
CAP-CUAP El Serral de Sant
Vicenç dels Horts
Ctra. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de
Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de
Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:



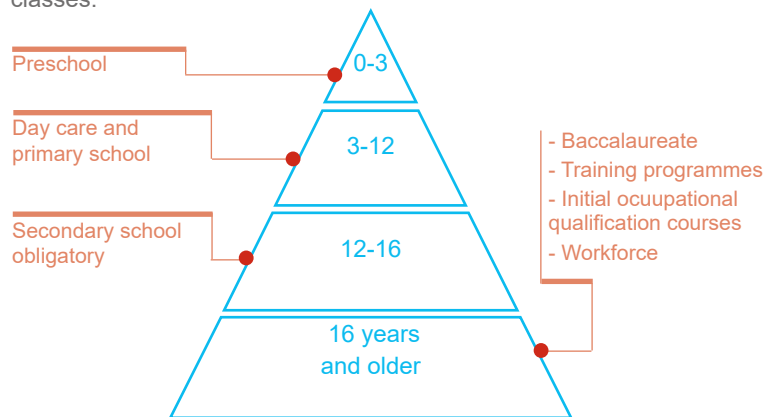
EDUCATION



Education is coeducational, where boys and girls study together in the same classrooms.

Welcome classrooms:

When boys and girls start school, they are assigned to a class in accordance with their ages and/or levels. If they do not speak Catalan, they will attend a welcome classroom for a few hours a day during the first months in order to obtain the level of Catalan they need to continue in normal classes.



Where?

School Nova
C/ Sta Anna 62
93 684 02 57

School Sta Maria de Cervelló
C/ Barons de Cervelló s/n
93 660 05 99

SES Cervelló
C/ del Pi s/n
93 684 29 48

Nursery La Masia
C/ Germandat de
St. Sebastià, 14
93 660 11 94

Nursery Cervelló
Pl. del Mestre 2
93 660 04 51

Regional Education
Services of
Baix Llobregat
93 685 94 50

LEARNING LANGUAGES



Catalan is the language of Catalonia and its official language, along with Spanish. Learning the local languages will make social and labour integration in the territory much easier.

Where?

Local Service for Catalan
C/ Major 146-148
93 660 00 70

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

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Distance education: parla.cat, Instituto Cervantes, etc.



Volunteering for
language/
language pairs
vxl.cat



Consortium for the
standardisation
linguistic
93 272 31 00
cpnl.cat



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They provide access to specialised resources and services to foster people's wellbeing and equal opportunities to all citizens. They attend to the social needs of individuals, families and groups.

Remember that access to specific resources and services (minimum guaranteed income, pensions, etc.) are dependent on the regular or irregular situation of applicants. City councils may establish their own municipal regulations on social services (food banks, etc.).

Where?

Social Services Cervelló
C/ Sta Anna 19 bis
93 660 00 70

Phone numbers of interest:



Child response
116 111



Red Cross of Baix
Llobregat Centre
93 668 18 18



Càritas
Interparroquial
93 652 57 70



Hotline for
victims of male
violence
900 900 120



Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
ra and Abrera)



The minimum age for working in Catalonia is 16. Minors younger than 18 need permission from their mothers/fathers and/or legal guardians.

You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?



Local Employment Service /
"Club de Feina"
C/ Major 146-148
93 660 00 70

Catalan Government
Employment Offices
012

Social Security Sant
Feliu
Joan Maragall, 43
93 632 73 80

Active Work Portal
[feinaactiva.gencat.cat/
web/guest/home](http://feinaactiva.gencat.cat/web/guest/home)

OTG St Feliu
C/ Hospitalet s/n
93 632 76 20

Social Security Offices (Barce-
lona province department)
93 434 52 00

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



The Legal Guidance Service (Servei d'Orientació Jurídica, SOJ) is a public and free service that provides personal assistance. It is funded by the Department of Justice, through the Secretariat of Relations with the Justice Administration. This service also advises citizens on their rights to attain free legal assistance, and the documentation required to apply for it. The advisory services it provides are general and, therefore, questions that can be asked include all legal matters regulated by social relations: separations, divorces, family mediation, rental of housing, purchase contracts, traffic accidents, insurance policies, etc.

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AMIC (Association for Mutual Assistance for Immigrants in Catalonia)
93 304 68 41



CITE/CCCOO (Information Centre for Foreign Workers)
93 481 27 20

CITE/CCOO Molins de Rei
C/ Verdaguer 95 bis
93 680 37 31

SAFETY AND PROCEDURES



Local Police

Local Police
C/ Vidriers 5
93 660 27 20

Police station of
Castelldefels - Gavà
Plaça Esperanto nº4
Castelldefels
93 635 03 03

Mossos d'Esquadra*

Police station of Sant Feliu
Carretera de la Sànsion, 66
93 685 88 00

Police station of
Sant Boi de Llobregat
Palau Marianau s/n
93 652 20 13

*The police force of Catalonia (Ring 012, and they can tell you the closest police station)

Policia Nacional

Police station
Cornellà de Llobregat
Avda. Sant Ildefonso s/n
93 261 90 91

Police station of
Sant Feliu de Llobregat
C/ Carretes nº11
93 632 74 40

Police station of Viladecans
C/ Ballester, nº8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Child Response
116 111

Emergencies for deaf persons
679 436 200 Text message

Hotline for women victims of violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la
Generalitat de
Catalunya
012



Renfe Cercanías
012



Tranvia (TRAM)
900 701 181

Urban buses and interurban coaches

Soler i Sauret
93 632 51 33

OTHER PHONE NUMBERS AND SERVICES OF INTEREST



Peace Court
C/ Major 146-148
93 660 00 70

“Casal Jove”
C/ St Esteve 9 bxs
93 660 19 03

Library
Pl. Library 1
93 660 11 98

Municipal Sports Stadium
Av. Catalunya 19-39
93 660 08 40

Community center
C/ Sta Anna s/n
93 660 12 12

Residence for the elderly
Josep Tarradelles
C/ Major 85
93 660 16 15

Municipal Rubbish Tip
Torrent d'en Mascaró 4
93 660 39 85

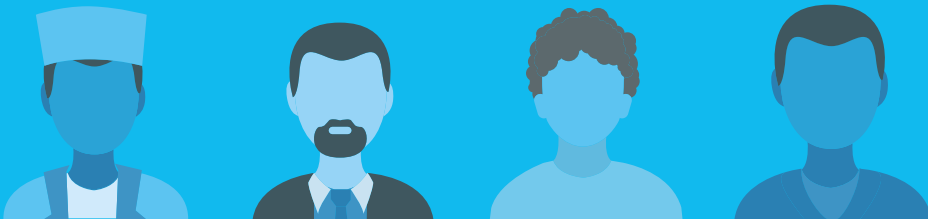
Official approval of
academics degrees: [http://
queestudiar.gencat.cat/ca/homologacio/](http://queestudiar.gencat.cat/ca/homologacio/)

SARU (service of accompani-
ment and university recogni-
tion)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34



Welcome guide to Baix Llobregat Collbató





REGISTER



The municipal census is the administrative registry for all residents of the municipality. Registering is free and certifies residency in the city or town where you live*. All people, with and without residence permits, must register. Registration proves residence in the municipality for procedures related to the Foreign Residence Act and for having access to public services (education, healthcare, etc.).

Where?

The Citizen Information and Assistance Offices in your municipality can tell you about the procedure for registering.

	City Council of Collbató C/ Bonavista 2 93 777 01 00 9-14h / 17-19h
	Citizen Information & Assistance Office C/ Bonavista 2 93 777 01 00

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PRIMARY CARE CENTRES NEARBY

CAP Collbató
C/ Bonavista 4
Collbató
93 777 07 59

General Services HOSPITALS

Hospital Sant Joan de Déu
Martorell
Av. Mancomunitats
Comarcals, 1
93 774 20 20

Hospital General Parc
Sanitari Sant Joan de Déu
Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu
Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí
Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

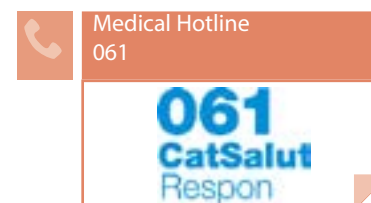
CAP-CUAP El Serral de Sant
Vicenç dels Horts
Ctra. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de
Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de
Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:



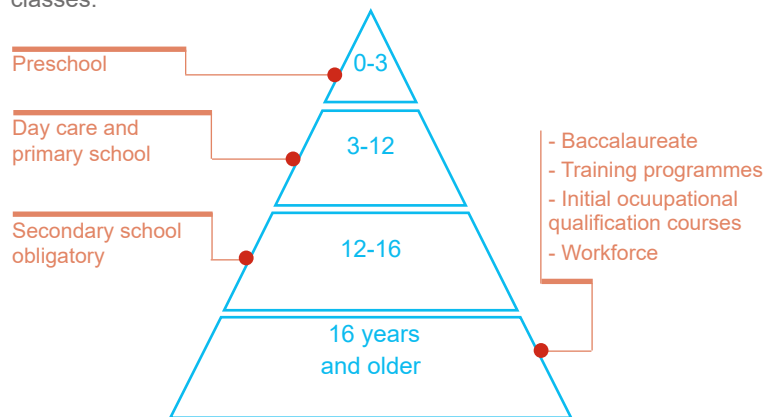
EDUCATION



Education is coeducational, where boys and girls study together in the same classrooms.

Welcome classrooms:

When boys and girls start school, they are assigned to a class in accordance with their ages and/or levels. If they do not speak Catalan, they will attend a welcome classroom for a few hours a day during the first months in order to obtain the level of Catalan they need to continue in normal classes.



Where?

School La Salut
Pg. Escoles 5-7
93 777 00 19

School Mansuet
C/ Montjuich s/n
93 777 98 38

SES Collbató
C/ Tarragona 26
93 777 98 37

Nursery Abellerol
Pg. de la Fumada 4-6
93 777 00 88

Regional Education
Services of Baix
Llobregat
93 685 94 50

LEARNING LANGUAGES



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Where?

Service for Catalan Esparraguera
C. dels Cavallers 26 1r
93 772 92 92

Service for Catalan Martorell
C. Josep Tarradellas 11
93 775 25 38

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

There are some city councils that offers Catalan and Spanish courses. Ask them!

Distance education: parla.cat, Instituto Cervantes, etc.



Volunteering for language/
language pairs
vxl.cat



Consortium for the
standardisation
linguistic
93 272 31 00
cpnl.cat

SOCIAL SERVICES



Social services are for all people who are registered in the municipality, especially those who require special services and assistance, due to being in situations of vulnerability.

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Remember that access to specific resources and services (minimum guaranteed income, pensions, etc.) are dependent on the regular or irregular situation of applicants. City councils may establish their own municipal regulations on social services (food banks, etc.).

Where?

Social Services Collbató
C/ Bonavista 2
93 777 01 00

Phone numbers of interest:



Child response
116 111



Red Cross of Baix
Llobregat Nord
93 775 05 50



Càritas
Interparroquial
93 652 57 70



Hotline for
victims of male
violence
900 900 120



Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
ra and Abrera)

LOOKING FOR A JOB



The minimum age for working in Catalonia is 16. Minors younger than 18 need permission from their mothers/fathers and/or legal guardians.

You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?



Local Employment Service
Pl de l'Era s/n
93 777 01 00/90 76

Catalan Government
Employment Offices
012

Social Security Martorell
Avda. Mancomunitats Comar-
cals 9
93 775 19 69
93 775 20 91

Active Work Portal
[feinaactiva.gencat.cat/
web/guest/home](http://feinaactiva.gencat.cat/web/guest/home)

OTG Martorell
Passeig dels Sindicats s/n,
Martorell
93 774 50 96

Social Security Offices (Barce-
lona province department)
93 434 52 00

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



The Legal Guidance Service (Servei d'Orientació Jurídica, SOJ) is a public and free service that provides personal assistance. It is funded by the Department of Justice, through the Secretariat of Relations with the Justice Administration. This service also advises citizens on their rights to attain free legal assistance, and the documentation required to apply for it. The advisory services it provides are general and, therefore, questions that can be asked include all legal matters regulated by social relations: separations, divorces, family mediation, rental of housing, purchase contracts, traffic accidents, insurance policies, etc.

Where?

Legal Guidance Services (Ring 012 and they will tell you the centre closest to you). City councils also have legal guidance services, whose functions are established by the municipalities.

For foreign residence matters, there are some organisations/associations that have agreements with some city councils and provide this services in a specialised manner, including:



AMIC (Association for Mutual Assistance for Immigrants in Catalonia)
93 304 68 41

AMIC Olesa de Montserrat
Cal Mané s/n
93 778 69 76

AMIC Martorell
Passeig dels Sindicats s/n,
93 790 44 46



CITE/CCOO
(Information Centre for Foreign Workers)
93 481 27 20

CITE/CCOO Martorell
C. Pep Ventura 7
93 775 52 90

SAFETY AND PROCEDURES



Local Police

Local Police
C/ Bonavista 2
93 777 01 00

Police station of
Castelldefels - Gavà
Plaça Esperanto nº4
93 635 03 03

Mossos d'Esquadra*

Police station of Martorell
Av. de les Mancomunitats
Comarcals, 11
93 693 51 10 / 112

Police station of
Sant Boi de Llobregat
Palau Marianau s/n
93 652 20 13

*The police force of Catalonia
(Ring 012, and they can tell you the closest police station)

Police station of
Sant Feliu de Llobregat
C. Carretes nº11
93 632 74 40

National Police Stations

Police station of
Cornellà de Llobregat
Avda. Sant Ildefonso s/n
93 261 90 91

Police station of Viladecans
C. Ballester, nº8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Child Response
116 111

Emergencies for deaf persons
679 436 200 Text message

Hotline for women victims of violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la
Generalitat de
Catalunya
012



Renfe Cercanías
012



Tranvia (TRAM)
900 701 181

Urban buses and interurban coaches

Hispano
Iguadina
902 29 29 00

OTHER PHONE NUMBERS AND SERVICES OF INTEREST



Peace Court
C. Bonavista 2
93 777 01 00

“Punt Jove”
C. Bonavista 2
93 777 01 00

Library
Pg. Mansuet 9-11
93 777 93 41

Municipal sports center
Av. Centenari s/n
618 002 495

Cultural center
Pg. Mansuet 9-11
93 777 01 00

School of Music
C. Pau Bertran 19
93 777 01 00

Municipal Rubbish Tip
C. de les Ginesteres 29
667 562 713

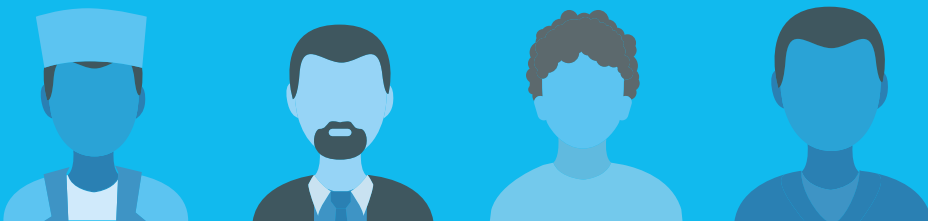
Official approval of
academics degrees: [http://
queestudiar.gencat.cat/ca/homologacio/](http://queestudiar.gencat.cat/ca/homologacio/)

SARU (service of accompani-
ment and university recogni-
tion)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34



Welcome guide to Baix Llobregat Corbera de Llobregat



REGISTER




The municipal census is the administrative registry for all residents of the municipality. Registering is free and certifies residency in the city or town where you live*. All people, with and without residence permits, must register. Registration proves residence in the municipality for procedures related to the Foreign Residence Act and for having access to public services (education, healthcare, etc.).

Where?

The Citizen Information and Assistance Offices in your municipality can tell you about the procedure for registering.

 City Council to Corbera de Llobregat
C. La Pau 5
93 650 02 11

 Citizen Information & Assistance Office
C. La Pau 4
93 650 02 11

*All foreigners from outside the EU who are registered and do not have a permanent resident permit must renew this census registration every 2 years after the initial registration date.



Obtaining your Health Card (Targeta Sanitària):

The Health Card (TSI) will let you access services in the public health system.

All registered people, whether or not they have residence permits, can obtain one. This card lets you access free medical services and care at primary care centres and hospitals in the public health network. You must present it at chemist's to purchase prescription drugs.

Each member of the family must have their own TSI. If you do not have a TSI, you can only receive care if you are under 18 years of age, for emergencies and serious diseases, or if you are a pregnant woman.



Where?

At the primary care centres (CAP, per its Catalan acronym) in your municipality/neighbourhood (with an ID, census registration certificate and photocopy of registering with the Social Security*). If you have a disease or health problem, just go into your CAP that is assigned depending on your address.

PRIMARY CARE CENTRES NEARBY

CAP de Corbera
C. Buenos Aires 9
Corbera de Llobregat
93 650 53 01
93 650 16 18 (Urgències)

General Services HOSPITALS

Hospital Sant Joan de Déu
Martorell
Av. Mancomunitats
Comarcals, 1
93 774 20 20

Hospital General Parc
Sanitari Sant Joan de Déu
Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu
Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí
Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

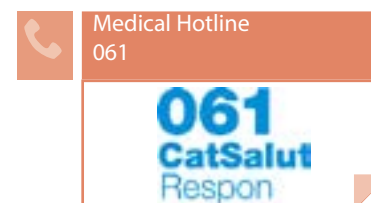
CAP-CUAP El Serral de Sant
Vicenç dels Horts
Ctra. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de
Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de
Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:



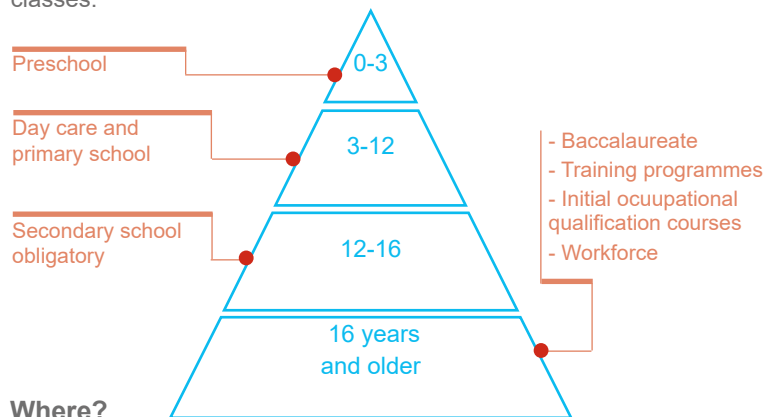
EDUCATION



Education is coeducational, where boys and girls study together in the same classrooms.

Welcome classrooms:

When boys and girls start school, they are assigned to a class in accordance with their ages and/or levels. If they do not speak Catalan, they will attend a welcome classroom for a few hours a day during the first months in order to obtain the level of Catalan they need to continue in normal classes.



Where?

Nursery El Petit Corb
C. Casanova 28
93 650 13 94

Nursery Agatha
Crt. St. Andreu 5
93 650 55 95

Nursery El Carrilet
C. Lluís Guaiamet 10
93 650 07 51

School Cau de la Guineu
C. Pere Calders- C. Casanova,
30-32
93 688 11 21

School El Corb
C. Empordà 2-4
93 650 55 11

School Jaume Balmes
C. St Jordi 27
93 650 17 04

School Puig d'Agulles
C. Andròmeda 4 (urb El Mirador)
93 688 17 73

Institute Can Margarit
Crt. St. Andreu/Av del Pins
93 688 24 63

Institute Corbera
C. Andròmeda 2
93 688 08 64

Regional Education
Services of
Baix Llobregat
93 685 94 50

LEARNING LANGUAGES



Catalan is the language of Catalonia and its official language, along with Spanish. Learning the local languages will make social and labour integration in the territory much easier.

Where?

Local Service for Catalan
C. La Pau 3
93 650 02 11

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

There are some city councils that offers Catalan and Spanish courses. Ask them!

Distance education: parla.cat, Instituto Cervantes, etc.



Volunteering for
language/
language pairs
vxl.cat



Consortium for the
standardisation
linguistic
93 272 31 00
cpnl.cat

SOCIAL SERVICES



Social services are for all people who are registered in the municipality, especially those who require special services and assistance, due to being in situations of vulnerability.

They provide access to specialised resources and services to foster people's wellbeing and equal opportunities to all citizens. They attend to the social needs of individuals, families and groups.

Remember that access to specific resources and services (minimum guaranteed income, pensions, etc.) are dependent on the regular or irregular situation of applicants. City councils may establish their own municipal regulations on social services (food banks, etc.).

Where?

Social Services
C. La Pau 4
93 650 02 11

Equality politics services
Pl. Sant Antoni, s/n ("mòduls")
93 517 58 78

Phone numbers of interest:



Child response
116 111



Red Cross of Baix
Llobregat Centre
93 668 18 18



Càritas
Interparroquial
93 652 57 70



Hotline for
victims of male
violence
900 900 120



Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
ra and Abrera)

LOOKING FOR A JOB



The minimum age for working in Catalonia is 16. Minors younger than 18 need permission from their mothers/fathers and/or legal guardians.

You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?



Local Employment Service
C. La Pau 3
93 650 02 11

Social Security of Sant Feliu
C. Joan Maragall, 43
93 632 73 80

OTG St Feliu
C. Hospitalet s/n
93 632 76 20

Catalan Autonomous Govern-
ment Employment Offices
012

Active Work Portal
[feinaactiva.gencat.cat/
web/guest/home](http://feinaactiva.gencat.cat/web/guest/home)

Social Security Offices (Barce-
lona province department)
93 434 52 00

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



The Legal Guidance Service (Servei d'Orientació Jurídica, SOJ) is a public and free service that provides personal assistance. It is funded by the Department of Justice, through the Secretariat of Relations with the Justice Administration. This service also advises citizens on their rights to attain free legal assistance, and the documentation required to apply for it. The advisory services it provides are general and, therefore, questions that can be asked include all legal matters regulated by social relations: separations, divorces, family mediation, rental of housing, purchase contracts, traffic accidents, insurance policies, etc.

Where?

Legal Guidance Services (Ring 012 and they will tell you the centre closest to you). City councils also have legal guidance services, whose functions are established by the municipalities.

For foreign residence matters, there are some organisations/associations that have agreements with some city councils and provide this services in a specialised manner, including:



AMIC (Association for Mutual Assistance for Immigrants in Catalonia)
93 304 68 41

Immigration politics service
C. La Pau 4 (Building OAC)
93 650 02 11



CITE/CCCOO
(Information Centre for Foreign Workers)
93 481 27 20

SAFETY AND PROCEDURES



Local Police

Local Police
C. La Pau 3
93 688 16 00

Police station of
Castelldefels - Gavà
Plaça Esperanto nº4
Castelldefels
93 635 03 03

Mossos d'Esquadra*

Police station of Sant Feliu
Carretera de Sànsion, 66
93 685 88 00

Police station of
Sant Boi de Llobregat
Palau Marianau s/n
93 652 20 13

*The police force of Catalonia
(Ring 012, and they can tell you the closest police station)

National Police Stations

Police Station of
Cornellà de Llobregat
Avda. Sant Ildefonso s/n
93 261 90 91

Police station of
Sant Feliu de Llobregat
C. Carretes nº11
93 632 74 40

Police station of Viladecans
C. Ballester, nº8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Child Response
116 111

Emergencies for deaf persons
679 436 200 Text message

Hotline for women victims of violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la
Generalitat de
Catalunya
012



Renfe Cercanías
012



Tranvia (TRAM)
900 701 181

Urban buses and interurban coaches

Autocorb
93 650 07 35

OTHER PHONE NUMBERS AND SERVICES OF INTEREST

Peace Court
C. Jaume Balmes 5-7
93 688 21 40

"Punt Jove"
C. Josep Tarradellas 1-3
93 688 06 44

Library Can Baró
C. St. Salvador 25
93 688 08 72

Municipal Sports center
C. Josep Tarradellas s/n
93 688 07 85

School of Music
Lluís Soler i Ametller
C. Casanova 26
93 688 11 66

Municipal Rubbish Tip
Carretera de Sant Andreu
Finca Can Baiona
93 650 31 49

Community center de les
Magnòlies
C. Progrés 1
93 650 17 06

Immigration politics service
C. La Pau 4 (Building OAC)
93 650 02 11

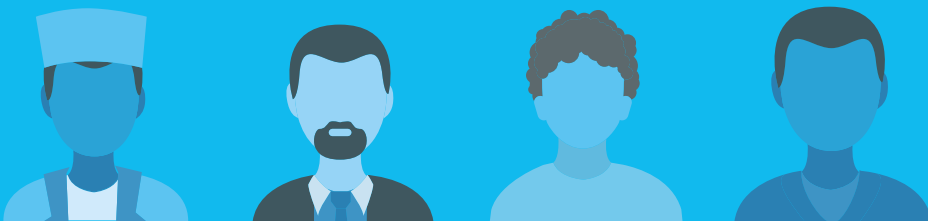
Official approval of
academics degrees: [http://
queestudiar.gencat.cat/ca/homologacio/](http://queestudiar.gencat.cat/ca/homologacio/)

SARU (service of accompani-
ment and university recogni-
tion)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34



Welcome guide to Baix Llobregat El Papiol



REGISTER




The municipal census is the administrative registry for all residents of the municipality. Registering is free and certifies residency in the city or town where you live*. All people, with and without residence permits, must register. Registration proves residence in the municipality for procedures related to the Foreign Residence Act and for having access to public services (education, healthcare, etc.).

Where?

The Citizen Information and Assistance Offices in your municipality can tell you about the procedure for registering.

 City Council to Papiol
Av. Generalitat, 7-9
93 673 02 20
Mon-Thu 08:30-19:00h
Fri 8-15h

 Citizen Information
& Assistance Office
Av. Generalitat, 7-9
93 673 02 20

*All foreigners from outside the EU who are registered and do not have a permanent resident permit must renew this census registration every 2 years after the initial registration date.



Obtaining your Health Card (Targeta Sanitària):

The Health Card (TSI) will let you access services in the public health system.

All registered people, whether or not they have residence permits, can obtain one. This card lets you access free medical services and care at primary care centres and hospitals in the public health network. You must present it at chemist's to purchase prescription drugs.

Each member of the family must have their own TSI. If you do not have a TSI, you can only receive care if you are under 18 years of age, for emergencies and serious diseases, or if you are a pregnant woman.



Where?

At the primary care centres (CAP, per its Catalan acronym) in your municipality/neighbourhood (with an ID, census registration certificate and photocopy of registering with the Social Security*). If you have a disease or health problem, just go into your CAP that is assigned depending on your address.

PRIMARY CARE CENTRES NEARBY

CAP El Papiol
Av. Generalitat, s/n
El Papiol
93 673 15 35
Mon-Fri 8:30-20h

General Services HOSPITALS

Hospital Sant Joan de Déu
Martorell
Av. Mancomunitats
Comarcals, 1
93 774 20 20

Hospital General Parc
Sanitari Sant Joan de Déu
Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu
Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí
Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

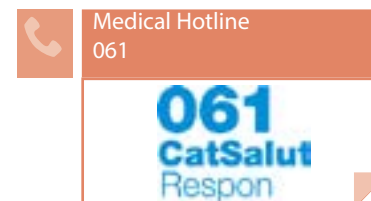
CAP-CUAP El Serral de Sant
Vicenç dels Horts
Ctra. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de
Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de
Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:



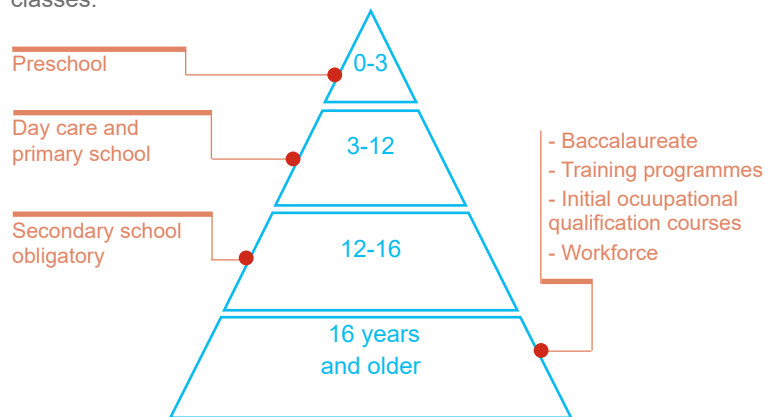
EDUCATION



Education is coeducational, where boys and girls study together in the same classrooms.

Welcome classrooms:

When boys and girls start school, they are assigned to a class in accordance with their ages and/or levels. If they do not speak Catalan, they will attend a welcome classroom for a few hours a day during the first months in order to obtain the level of Catalan they need to continue in normal classes.



Where?

School Pau Vila
Plaça Doctor Barberà s/n
93 673 00 22

Nursery El Cucut
Av. Generalitat 76
93 673 12 79

Regional
Education
Services of
Baix Llobregat
93 685 94 50

LEARNING LANGUAGES



Catalan is the language of Catalonia and its official language, along with Spanish. Learning the local languages will make social and labour integration in the territory much easier.

Where?

Local Service for Catalan
Av. Generalitat 7-9
93 673 02 20

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

There are some city councils that offers Catalan and Spanish courses. Ask them!

Distance education: parla.cat, Instituto Cervantes, etc.



Volunteering for
language/
language pairs
vxl.cat



Consortium for the
standardisation
linguistic
93 272 31 00
cpnl.cat



Social services are for all people who are registered in the municipality, especially those who require special services and assistance, due to being in situations of vulnerability.

They provide access to specialised resources and services to foster people's wellbeing and equal opportunities to all citizens. They attend to the social needs of individuals, families and groups.

Remember that access to specific resources and services (minimum guaranteed income, pensions, etc.) are dependent on the regular or irregular situation of applicants. City councils may establish their own municipal regulations on social services (food banks, etc.).

Where?

Social Services
C. Anselm Clavé 5
93 884 59 69
dll-dv 9-14h / dc 15:30-18:30 h

Phone numbers of interest:



Child response
116 111



Red Cross of Baix
Llobregat Centre
93 668 18 18



Càritas
Interparroquial
93 652 57 70



Hotline for
victims of male
violence
900 900 120



Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
ra and Abrera)



The minimum age for working in Catalonia is 16. Minors younger than 18 need permission from their mothers/fathers and/or legal guardians.

You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?



Local Employment Service
Av. Generalitat 7-9
93 673 02 20

Social Security of Sant Feliu
C. Joan Maragall, 43
93 632 73 80

OTG St Feliu
C. Hospitalet s/n
93 632 76 20

Catalan Government
Employment Offices
012

Active Work Portal
[feinaactiva.gencat.cat/
web/guest/home](http://feinaactiva.gencat.cat/web/guest/home)

Social Security Offices (Barce-
lona province department)
93 434 52 00

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



The Legal Guidance Service (Servei d'Orientació Jurídica, SOJ) is a public and free service that provides personal assistance. It is funded by the Department of Justice, through the Secretariat of Relations with the Justice Administration. This service also advises citizens on their rights to attain free legal assistance, and the documentation required to apply for it. The advisory services it provides are general and, therefore, questions that can be asked include all legal matters regulated by social relations: separations, divorces, family mediation, rental of housing, purchase contracts, traffic accidents, insurance policies, etc.

Where?

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For foreign residence matters, there are some organisations/associations that have agreements with some city councils and provide this services in a specialised manner, including:



AMIC (Association for Mutual Assistance for Immigrants in Catalonia)
93 304 68 41

AMIC Martorell
Passeig dels Sindicats s/n,
93 790 44 46



CITE/CCCOO
(Information Centre for Foreign Workers)
93 481 27 20

CITE/CCCOO Molins de Rei
C. Verdaguer 95 bis
93 680 37 31

SAFETY AND PROCEDURES



Local Police

Local Police
C. D'Aribau 2
93 673 03 22
93 673 20 00

Police station
Castelldefels - Gavà
Plaça Esperanto n°4
Castelldefels
93 635 03 03

Mossos d'Esquadra*

Police station of Sant Feliu
Carretera de Sànsion, 66
93 685 88 00

Police station of
Sant Boi de Llobregat
Palau Marianau s/n
93 652 20 13

*The police force of Catalonia
(Ring 012, and they can tell you the closest police station)

National Police Stations

Police station of
Cornellà de Llobregat
Av. Sant Ildefonso s/n
93 261 90 91

Police station
Sant Feliu de Llobregat
C. Carretes n°11
93 632 74 40

Police station Viladecans
C. Ballester, n°8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Child Response
116 111

Emergencies for deaf persons
679 436 200 Text message

Hotline for women victims of violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la
Generalitat de
Catalunya
012



Renfe Cercanías
012



Tranvia (TRAM)
900 701 181

Urban buses and interurban coaches

Autos
Castellbisbal
93 772 00 08

OTHER PHONE NUMBERS AND SERVICES OF INTEREST

Peace Court
Av. Generalitat 7-9 2ª planta
93 688 21 40

“Punt Jove”
Pg. Parellada 1
93 673 29 52
Mon-Fri 16:00-17:00 h

Library Valentí Almirall
Pg. Parellada 1
93 673 22 46

Municipal Sports Center
C. Pau Casals s/n
93 673 27 54
Mon-Fri 17:00-23:30 h
Sat 9:00-14:00 and 16:30-
20:30 h

Community center old people
Alexandre Figueras
C. Àngel Guimerà 1
93 673 16 53

School of Music
C. Jaume I el conqueridor, 5
93 673 08 83
Tue-Thu 15:00-19:00 h

Municipal Rubbish Tip
C. de les Forques 19-21
93 673 17 24

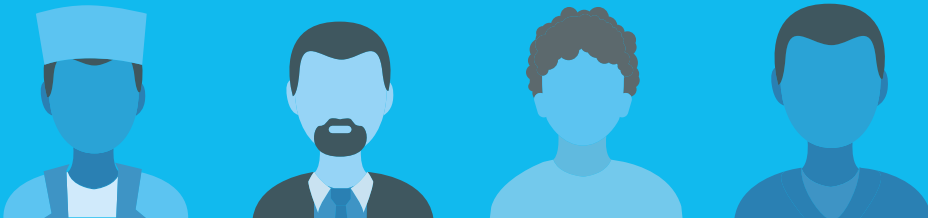
Official approval of
academics degrees: [http://
queestudiar.gencat.cat/ca/homologacio/](http://queestudiar.gencat.cat/ca/homologacio/)

SARU (service of accompani-
ment and university recogni-
tion)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34



Welcome guide to Baix Llobregat Pallejà





REGISTER



The municipal census is the administrative registry for all residents of the municipality. Registering is free and certifies residency in the city or town where you live*. All people, with and without residence permits, must register. Registration proves residence in the municipality for procedures related to the Foreign Residence Act and for having access to public services (education, healthcare, etc.).

Where?

The Citizen Information and Assistance Offices in your municipality can tell you about the procedure for registering.

- 
City Council
C. Sol,1
93 663 00 00
- 
Citizen Information & Assistance Office
C. Sol,1
93 663 00 00

*All foreigners from outside the EU who are registered and do not have a permanent resident permit must renew this census registration every 2 years after the initial registration date.



Obtaining your Health Card (Targeta Sanitària):

The Health Card (TSI) will let you access services in the public health system.

All registered people, whether or not they have residence permits, can obtain one. This card lets you access free medical services and care at primary care centres and hospitals in the public health network. You must present it at chemist's to purchase prescription drugs.

Each member of the family must have their own TSI. If you do not have a TSI, you can only receive care if you are under 18 years of age, for emergencies and serious diseases, or if you are a pregnant woman.



Where?

At the primary care centres (CAP, per its Catalan acronym) in your municipality/neighbourhood (with an ID, census registration certificate and photocopy of registering with the Social Security*). If you have a disease or health problem, just go into your CAP that is assigned depending on your address.

PRIMARY CARE CENTRES NEARBY

CAP Pallejà
Pl. Jacint Verdaguer 5
Pallejà
93 663 06 67
902 111 444

CUAP La Solana St Andreu de la Barca
C. St. Felip Neri 18
93 635 66 51

Pharmacy Natalia Bravo
Gran Via de Fontpineda 2
93 688 07 48

PHARMACY

Pharmacy Gibert
C. Pau Claris 35
93 663 01 25

Pharmacy Huguet
Av. Prat de la Riba 26
93 663 03 49

General Services HOSPITALS

Hospital Sant Joan de Déu Martorell
Av. Mancomunitats
Comarcals, 1
93 774 20 20

Hospital General Parc Sanitari Sant Joan de Déu Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

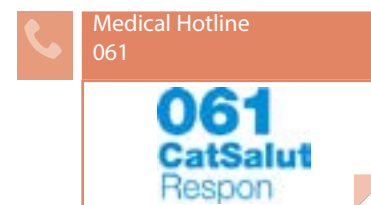
CAP-CUAP El Serral de Sant Vicenç dels Horts
Ctra. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:



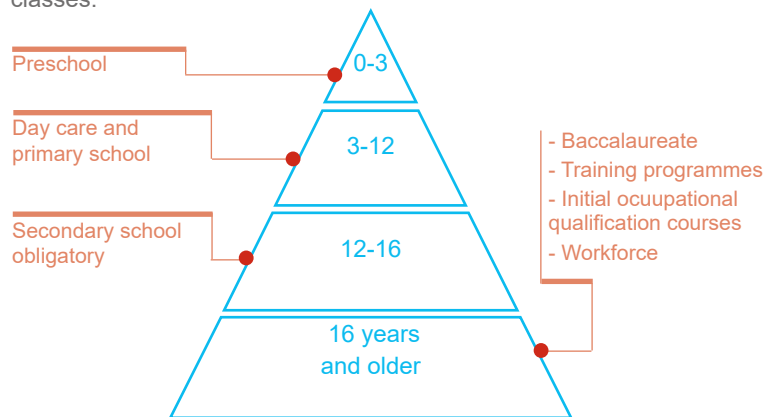
EDUCATION



Education is coeducational, where boys and girls study together in the same classrooms.

Welcome classrooms:

When boys and girls start school, they are assigned to a class in accordance with their ages and/or levels. If they do not speak Catalan, they will attend a welcome classroom for a few hours a day during the first months in order to obtain the level of Catalan they need to continue in normal classes.



Nursery l'Espurna
C. Molins Parera
93 663 30 16

Nursery Les Rovires
C. Ramon Llull 53
93 673 12 79

Nursery Babiweb
Gran Via de la font Pineda 3

Nursery la Lluna
Av. Generalitat 38-40 loc 1-2

School Àngel Guimerà
C. Rosa Sensat 1

School Jacint Verdaguer
C. Ramon Llull 1
93 663 02 74

School L'Oreig
C. Ronda Montmany 2-4
93 650 00 87

School La Garalda
C. Riera Boter 12
93 663 04 43

Institute Pallejà
Camí Can Coll s/n
93 663 18 27

Regional Education
Services of Baix Llobregat
93 685 94 50

LEARNING LANGUAGES



Catalan is the language of Catalonia and its official language, along with Spanish. Learning the local languages will make social and labour integration in the territory much easier.

Where?

Local Service for Catalan
Av. Prat de la Riba 10
93 663 22 55

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

There are some city councils that offers Catalan and Spanish courses. Ask them!

Distance education: parla.cat, Instituto Cervantes, etc.



Volunteering for language/
language pairs
vxl.cat



Consortium for the
standardisation
linguistic
93 272 31 00
cpnl.cat

SOCIAL SERVICES



Social services are for all people who are registered in the municipality, especially those who require special services and assistance, due to being in situations of vulnerability.

They provide access to specialised resources and services to foster people's wellbeing and equal opportunities to all citizens. They attend to the social needs of individuals, families and groups.

Remember that access to specific resources and services (minimum guaranteed income, pensions, etc.) are dependent on the regular or irregular situation of applicants. City councils may establish their own municipal regulations on social services (food banks, etc.).

Where?

Social services
Rambla Pau Casals 6
93 663 36 20

Phone numbers of interest:



Child response
116 111



Red Cross of Baix
Llobregat Centre
93 668 18 18



Càritas
Interparroquial
93 652 57 70



Hotline for
victims of male
violence
900 900 120



Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
ra and Abrera)

LOOKING FOR A JOB



The minimum age for working in Catalonia is 16. Minors younger than 18 need permission from their mothers/fathers and/or legal guardians.

You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?



Local Employment Service
Av. Prat de la Riba 27
93 663 15 40
Mon-Fri 9-14h Tue 15 -19h

Social Security of Sant Feliu
C. Joan Maragall, 43
93 632 73 80

OTG St Vicenç dels Horts
C. C núm 1 1er
93 656 60 11

Catalan Government
Employment Offices
012

Active Work Portal
[feinaactiva.gencat.cat/
web/guest/home](http://feinaactiva.gencat.cat/web/guest/home)

Social Security Offices (Barce-
lona province department)
93 434 52 00

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



The Legal Guidance Service (Servei d'Orientació Jurídica, SOJ) is a public and free service that provides personal assistance. It is funded by the Department of Justice, through the Secretariat of Relations with the Justice Administration. This service also advises citizens on their rights to attain free legal assistance, and the documentation required to apply for it. The advisory services it provides are general and, therefore, questions that can be asked include all legal matters regulated by social relations: separations, divorces, family mediation, rental of housing, purchase contracts, traffic accidents, insurance policies, etc.

Where?

Legal Guidance Services (Ring 012 and they will tell you the centre closest to you). City councils also have legal guidance services, whose functions are established by the municipalities.

For foreign residence matters, there are some organisations/associations that have agreements with some city councils and provide this services in a specialised manner, including:



AMIC (Association for Mutual Assistance for Immigrants in Catalonia)
93 304 68 41

AMIC Martorell
Passeig dels Sindicats s/n,
93 790 44 46



CITE/CCOO
(Information Centre for Foreign Workers)
93 481 27 20

CITE/CCOO Molins de Rei
C. Verdguer 95 bis
93 680 37 31

SAFETY AND PROCEDURES



Local Police

Local police
C. Sol 1
93 663 01 02

Station police of
Castelldefels - Gavà
Plaça Esperanto nº4
Castelldefels
93 635 03 03

Mossos d'Esquadra*

Station police of Sant Feliu
Carretera de Sàns, 66
93 685 88 00

Station police of
Sant Boi de Llobregat
Palau Marianau s/n
93 652 20 13

*The police force of Catalonia
(Ring 012, and they can tell you the closest police station)

National Police Stations

Station police of
Cornellà de Llobregat
Avda. Sant Ildefonso s/n
93 261 90 91

Station police of
Sant Feliu de Llobregat
C. Carretes nº11
93 632 74 40

Station police of Viladecans
C. Ballester, nº8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Child Response
116 111

Emergencies for deaf persons
679 436 200 Text message

Hotline for women victims of violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la
Generalitat de
Catalunya
012



Renfe Cercanías
012



Tranvía (TRAM)
900 701 181

Urban buses and interurban coaches

Soler i Sauret
93 632 51 33

OTHER PHONE NUMBERS AND SERVICES OF INTEREST



Church
C. Jaume Balmes 4
93 663 03 29

Peace court
Rambla Pau Casals 4
93 663 36 14
Mon-Fri 16:00-17:00 h

“Punt Jove”
Parc de la Molinada,
Prat de la Riba 27
93 673 22 46

Library
Av. Prat de la Riba 10
93 663 18 87
Tue, Thu, Sat 09:30-14:00 Mon
and Fri 16:00-20:00 h

Municipal Sports Stadium
Av. 11 de setembre del 1714, 1
93 663 02 43

Community center Fontpineda
Via Cardenal Vidal i B. 1
93 630 00 01

Municipal Rubbish Tip
C. Comerç s/n
93 663 26 62
Mon-Thu 9-18h / Fri 9-19h /
Sat 9-14h

Community center old people
C. Pau Claris 36
93 663 19 35
Mon-Sun 10-13 and 15-20h

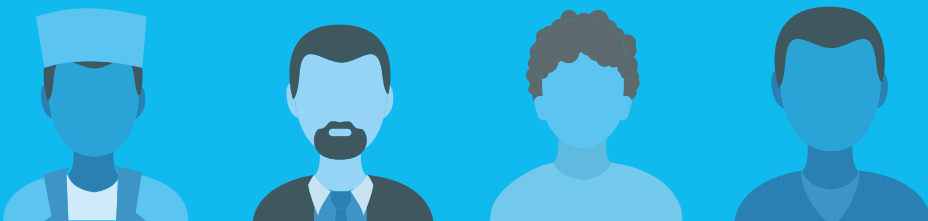
Official approval of
academics degrees: [http://
queestudiar.gencat.cat/ca/homologacio/](http://queestudiar.gencat.cat/ca/homologacio/)

SARU (service of accompani-
ment and university recogni-
tion)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34



Welcome guide to Baix Llobregat La Palma de Cervelló



REGISTER



The municipal census is the administrative registry for all residents of the municipality. Registering is free and certifies residency in the city or town where you live*. All people, with and without residence permits, must register. Registration proves residence in the municipality for procedures related to the Foreign Residence Act and for having access to public services (education, healthcare, etc.).

Where?

The Citizen Information and Assistance Offices in your municipality can tell you about the procedure for registering.

	City Council C. St. Cristòfol s/n 93 672 02 02
	Citizen Information & Assistance Office C. St. Cristòfol s/n 93 672 02 02

*All foreigners from outside the EU who are registered and do not have a permanent resident permit must renew this census registration every 2 years after the initial registration date.



Obtaining your Health Card (Targeta Sanitària):

The Health Card (TSI) will let you access services in the public health system.

All registered people, whether or not they have residence permits, can obtain one. This card lets you access free medical services and care at primary care centres and hospitals in the public health network. You must present it at chemist's to purchase prescription drugs.

Each member of the family must have their own TSI. If you do not have a TSI, you can only receive care if you are under 18 years of age, for emergencies and serious diseases, or if you are a pregnant woman.



Where?

At the primary care centres (CAP, per its Catalan acronym) in your municipality/neighbourhood (with an ID, census registration certificate and photocopy of registering with the Social Security*). If you have a disease or health problem, just go into your CAP that is assigned depending on your address.

PRIMARY CARE CENTRES NEARBY

CAP
C. Pirineus, 4
La Palma de Cervelló
93 672 08 05

General Services HOSPITALS

Hospital Sant Joan de Déu
Martorell
Av. Mancomunitats
Comarcals, 1
93 774 20 20

Hospital General Parc
Sanitari Sant Joan de Déu
Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu
Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí
Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

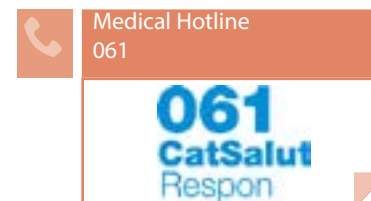
CAP-CUAP El Serral de Sant
Vicenç dels Horts
Ctra. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de
Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de
Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:



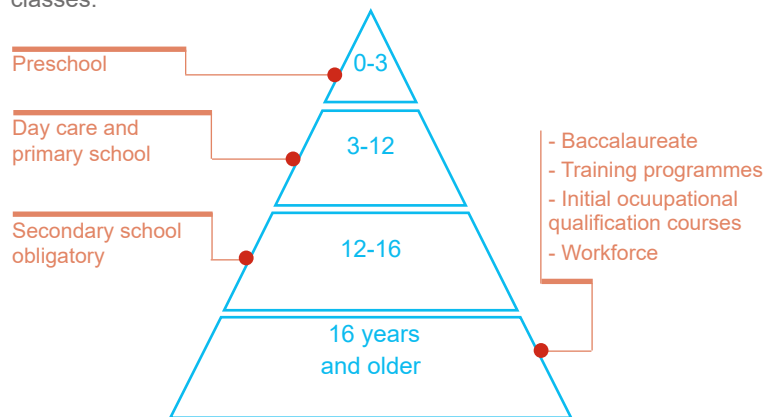
EDUCATION



Education is coeducational, where boys and girls study together in the same classrooms.

Welcome classrooms:

When boys and girls start school, they are assigned to a class in accordance with their ages and/or levels. If they do not speak Catalan, they will attend a welcome classroom for a few hours a day during the first months in order to obtain the level of Catalan they need to continue in normal classes.



Where?

Nursery El Patufet
C. Dr. Fleming 2
93 672 08 15

Nursery Cuca Fera
Av. Catalunya 90
93 672 07 75

School El Solell
C/ Alberes s/n
93 672 01 50

ICT (information and communications technologies) Pasqual Ollé
C/ Sant Jordi 1
93 672 20 64

Regional Education
Services of Baix Llobregat
93 685 94 50

LEARNING LANGUAGES



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Where?

Local Service for Catalan
C. St. Cristòfol s/n
93 672 02 02
Mon-Thu 9:30-14:15h

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

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Volunteering for language/
language pairs
vxl.cat



Consortium for the
standardisation
linguistic
93 272 31 00
cpnl.cat

SOCIAL SERVICES



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Where?

Social Services
C. St. Cristòfol s/n
93 672 02 02

Phone numbers of interest:



Child response
116 111



Red Cross of Baix
Llobregat Centre
93 668 18 18



Càritas
Interparroquial
93 652 57 70



Hotline for
victims of male
violence
900 900 120



Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
ra and Abrera)

LOOKING FOR A JOB



The minimum age for working in Catalonia is 16. Minors younger than 18 need permission from their mothers/fathers and/or legal guardians.

You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?



Local Employment Service
C. St Jordi 1
93 672 20 64

Catalan Government
Employment Offices
012

Social Security of Sant Feliu
C. Joan Maragall, 43
93 632 73 80

Active Work Portal
[feinaactiva.gencat.cat/
web/guest/home](http://feinaactiva.gencat.cat/web/guest/home)

OTG Sant Feliu
C. Hospitalet s/n
93 632 76 20

Social Security Offices (Barce-
lona province department)
93 434 52 00

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



The Legal Guidance Service (Servei d'Orientació Jurídica, SOJ) is a public and free service that provides personal assistance. It is funded by the Department of Justice, through the Secretariat of Relations with the Justice Administration. This service also advises citizens on their rights to attain free legal assistance, and the documentation required to apply for it. The advisory services it provides are general and, therefore, questions that can be asked include all legal matters regulated by social relations: separations, divorces, family mediation, rental of housing, purchase contracts, traffic accidents, insurance policies, etc.

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AMIC (Association for Mutual Assistance for Immigrants in Catalonia)
93 304 68 41



CITE/CCOO
(Information Centre for Foreign Workers)
93 481 27 20

CITE/CCOO Molins de Rei
C. Verdaguer 95 bis
93 680 37 31

SAFETY AND PROCEDURES



Local Police

Local Police
C. St Cristòfol s/n
93 672 02 02

Police station of
Castelldefels - Gavà
Plaça Esperanto nº4
Castelldefels
93 635 03 03

Mossos d'Esquadra*

Police station of Sant Feliu
Carretera de Sànsion, 66
93 685 88 00

Police station of
Sant Boi de Llobregat
C. Palau Marianau s/n
93 652 20 13

*The police force of Catalonia
(Ring 012, and they can tell you the closest police station)

National Police Stations

Police station of
Cornellà de Llobregat
Avda. Sant Ildefonso s/n
93 261 90 91

Police station of
Sant Feliu de Llobregat
C. Carretes nº11
93 632 74 40

Police station of Viladecans
C. Ballester, nº8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Child Response
116 111

Emergencies for deaf persons
679 436 200 Text message

Hotline for women victims of violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la
Generalitat de
Catalunya
012



Renfe Cercanías
012



Tranvia (TRAM)
900 701 181

Urban buses and interurban coaches

Autocorb
93 650 07 35

OTHER PHONE NUMBERS AND SERVICES OF INTEREST

Peace Court
C. St Cristòfol s/n
93 672 27 75
Tue and Thu 9-13h

“Punt Jove” la Palma
C. Sant Jordi 1
93 672 20 64

Library
Pl. Cervantes 4
93 672 06 95

Municipal Sports Stadium
C. Canigó 9
93 672 01 85

Municipal Rubbish Tip
C. Pirineus and C. del Cadí
Sat in the morning

Community center old people
C. Cadí s/n
93 672 05 52

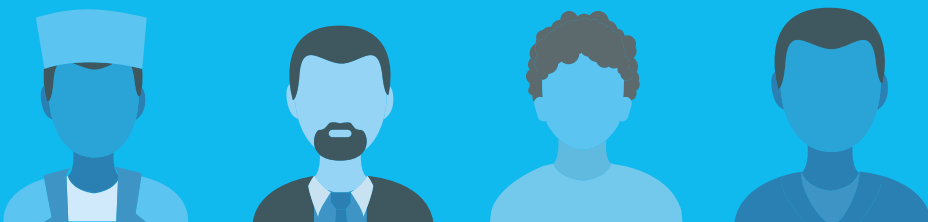
Official approval of
academics degrees: [http://
queestudiar.gencat.cat/ca/homologacio/](http://queestudiar.gencat.cat/ca/homologacio/)

SARU (service of accompani-
ment and university recogni-
tion)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34



Welcome guide to Baix Llobregat Sant Climent de Llobregat



REGISTER



The municipal census is the administrative registry for all residents of the municipality. Registering is free and certifies residency in the city or town where you live*. All people, with and without residence permits, must register. Registration proves residence in the municipality for procedures related to the Foreign Residence Act and for having access to public services (education, healthcare, etc.).

Where?

The Citizen Information and Assistance Offices in your municipality can tell you about the procedure for registering.

- City Council
Pl. de la Vila, 1
93 658 07 91
- Citizen Information & Assistance Office
Pl. de la Vila, 1
93 658 07 91

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HEALTHCARE



Obtaining your Health Card (Targeta Sanitària):

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Where?

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PRIMARY CARE CENTRES NEARBY

CAP
Pl. Lluís Companys 1
Sant Climent de Llobregat
93 637 11 12

General Services HOSPITALS

Hospital Sant Joan de Déu
Martorell
Av. Mancomunitats
Comarcals, 1
93 774 20 20

Hospital General Parc
Sanitari Sant Joan de Déu
Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu
Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí
Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

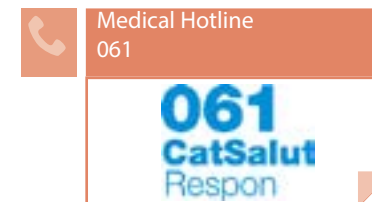
CAP-CUAP El Serral de Sant
Vicenç dels Horts
Ctra. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de
Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de
Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:



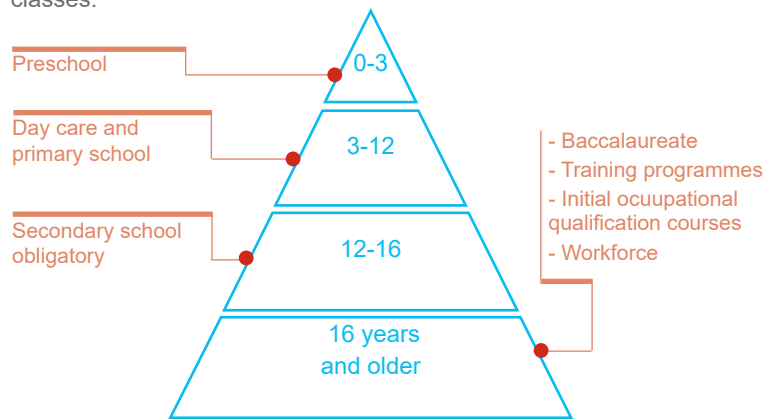
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Welcome classrooms:

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Where?

School de Sant Climent
Camí de la Camagriga 1
93 647 36 96

Nursery Municipal
C/ Mixerris 9
93 658 24 80

Regional Education
Services of Baix Llobregat
93 685 94 50

LEARNING LANGUAGES



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Where?

Local service for Catalan St Boi
Pl. Montserrat Roig 1
93 652 95 85

Local service for Catalan St Gavà
C. St Pere 114 3r
93 638 39 60

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

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vxl.cat



Consortium for the
standardisation
linguistic
93 272 31 00
cpnl.cat

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Where?

Social services
Plaça de la Vila 1
93 658 07 91

Phone numbers of interest:



Child response
116 111



Red Cross of Baix
Llobregat Centre
93 668 18 18



Càritas
Interparroquial
93 652 57 70



Hotline for
victims of male
violence
900 900 120



Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
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You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?



Local Employment Service
Plaça de la Vila 1
93 658 07 91

Catalan Government
Employment Offices
012

Social Security Gavà
Riera de Sant Llorenç 103
93 662 35 59
93 662 49 54

Active Work Portal
[feinaactiva.gencat.cat/
web/guest/home](http://feinaactiva.gencat.cat/web/guest/home)

Social Security St Boi
C. Eusebi Güell 41-43
93 640 06 87
93 379 57 45

Social Security Offices (Barce-
lona province department)
93 434 52 00

OTG St Boi
C. Dr Pi i Maragall 111
93 652 20 11

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



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93 304 68 41

AMIC Viladecans
Passatge St. Ramon 2
93 659 10 15



CITE/CCOO (Information Centre for Foreign Workers)
93 481 27 20

CITE/CCOO Gavà
C. Sarrià 3
93 638 14 10

SAFETY AND PROCEDURES



Local Police

Local Police
Trav. Prat de la Riba 31
666 55 53 00 / 93 659 30 30

Mossos d'Esquadra*

Police station Sant Boi
C. Joan Batista Milà i Rebull, 2
Sant Boi de Llobregat
93 567 58 45

Police station of Gavà
Av. de l'Eramprunyà, 48 - 50
93 554 19 19

*The police force of Catalonia (Ring 012, and they can tell you the closest police station)

National Police Stations

Police station of Cornellà de Llobregat
Avda. Sant Ildefonso s/n
93 261 90 91

Police station of Castelldefels - Gavà
Plaça Esperanto n°4
Castelldefels
93 635 03 03

Police station of Sant Boi de Llobregat
Palau Marianau s/n
93 652 20 13

Police station of Sant Feliu de Llobregat
C. Carretes n°11
93 632 74 40

Police station Viladecans
C. Ballester, n°8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Child Response
116 111

Emergencies for deaf persons
679 436 200 Text message

Hotline for women victims of violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la
Generalitat de
Catalunya
012



Renfe Cercanías
012



Tranvia (TRAM)
900 701 181

Urban buses and interurban coaches

Baix Bus
Autobusos MOHN
902 023 393

OTHER PHONE NUMBERS AND SERVICES OF INTEREST

Cultural Centre
C. Pau Casals, 1
93 658 07 91
Tue and Thu 9-13h

Peace Court
Pl. de la Vila, 1
93 658 07 91

"Punt Jove"
C. Còdol 22
93 658 09 71

Community centre old people
C. Pau Casals, 1
93 637 20 79

Municipal Sports Stadium
Trav. Prat de la Riba, 39
93 658 07 91

School of music
C. Mixerris, 9
93 658 24 30

Municipal Rubbish Tip
Trav. Prat de la Riba, s/n
93 637 64 02

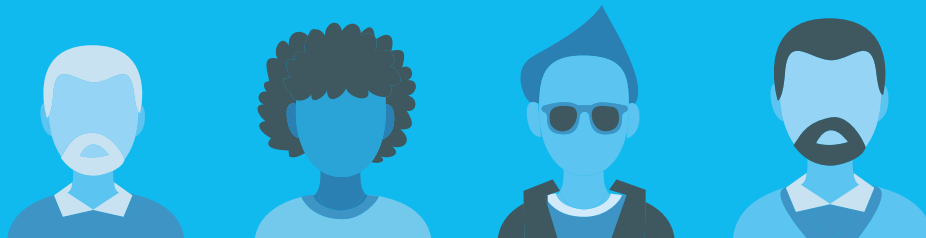
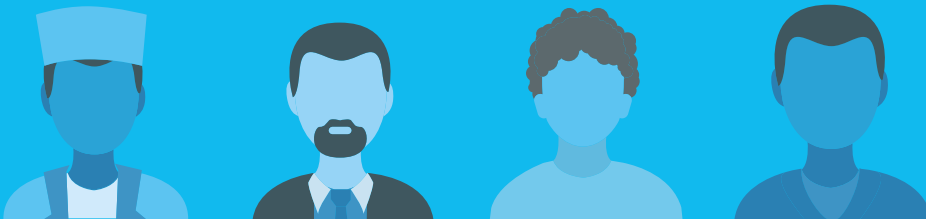
Official approval of
academics degrees: [http://
queestudiar.gencat.cat/ca/homologacio/](http://queestudiar.gencat.cat/ca/homologacio/)

SARU (service of accompani-
ment and university recogni-
tion)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34



Welcome guide to Baix Llobregat Sant Esteve Sesrovires





REGISTER



The municipal census is the administrative registry for all residents of the municipality. Registering is free and certifies residency in the city or town where you live*. All people, with and without residence permits, must register. Registration proves residence in the municipality for procedures related to the Foreign Residence Act and for having access to public services (education, healthcare, etc.).

Where?

The Citizen Information and Assistance Offices in your municipality can tell you about the procedure for registering.

- 
City Council
 C. Major, 8-10
 93 771 30 17
- 
Citizen Information & Assistance Office - SIAC
 C. Major, 8-10
 93 771 30 17

*All foreigners from outside the EU who are registered and do not have a permanent resident permit must renew this census registration every 2 years after the initial registration date.



Obtaining your Health Card (Targeta Sanitària):

The Health Card (TSI) will let you access services in the public health system.

All registered people, whether or not they have residence permits, can obtain one. This card lets you access free medical services and care at primary care centres and hospitals in the public health network. You must present it at chemist's to purchase prescription drugs.

Each member of the family must have their own TSI. If you do not have a TSI, you can only receive care if you are under 18 years of age, for emergencies and serious diseases, or if you are a pregnant woman.



Where?

At the primary care centres (CAP, per its Catalan acronym) in your municipality/neighbourhood (with an ID, census registration certificate and photocopy of registering with the Social Security*). If you have a disease or health problem, just go into your CAP that is assigned depending on your address.

PRIMARY CARE CENTRES NEARBY

CAP
C. Dr Pau Costas 49
Sant Esteve Sesrovires
93 771 38 11
93 771 34 43

PHARMACY

Pharmacy B Marcé
C. Serafí Julià 36
Sant Esteve Sesrovires
93 771 41 32

Pharmacy Rojas
C. Cinto Verdaguer 20
93 779 89 35

General Services HOSPITALS

Hospital Sant Joan de Déu
Martorell
Av. Mancomunitats
Comarcals, 1
93 774 20 20

Hospital General Parc
Sanitari Sant Joan de Déu
Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu
Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí
Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

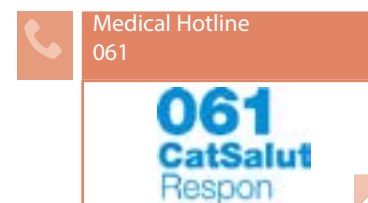
CAP-CUAP El Serral de Sant
Vicenç dels Horts
Ctra. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de
Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de
Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:



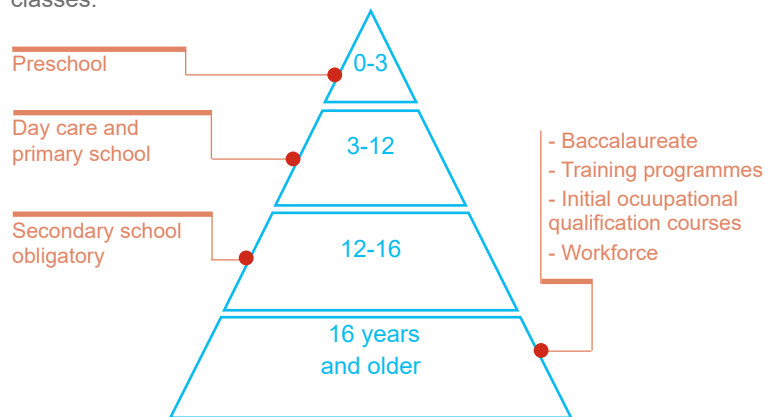
EDUCATION



Education is coeducational, where boys and girls study together in the same classrooms.

Welcome classrooms:

When boys and girls start school, they are assigned to a class in accordance with their ages and/or levels. If they do not speak Catalan, they will attend a welcome classroom for a few hours a day during the first months in order to obtain the level of Catalan they need to continue in normal classes.



Where?

Nursery La Ginesta
C. Llorer s/n (cantonada Av
Vallserrat 52)
93 771 58 89

Nursery La Roureda
Av. Montserrat, s/n
93 771 48 52

Nursery Vinyes Verdes
C. Cinto Verdaguer 50 (La
Beguda)
93 772 76 27

Nursery Vinya del Sastret
C. Escolles, s/n
93 779 88 42

Institute Montserrat Colomer
Av. Josep Llobet i Bonastre s/n
93 779 81 05

Regional Education
Services of Baix Llobregat
93 685 94 50

LEARNING LANGUAGES



Catalan is the language of Catalonia and its official language, along with Spanish. Learning the local languages will make social and labour integration in the territory much easier.

Where?

CFA Artur Martorell
Crta. Martorell-Capellades
km 23
93 775 80 18

CFA Víctor Català
Crta. Martorell-Capellades
km 23
93 693 50 34

Local Service for Catalan
Martorell
C/ Josep Tarradellas 11
93 775 25 38

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

There are some city councils that offers Catalan and Spanish courses. Ask them!

Distance education: parla.cat, Instituto Cervantes, etc.



Volunteering for
language/
language pairs
vxl.cat



Consortium for the
standardisation
linguistic
93 272 31 00
cpnl.cat

SOCIAL SERVICES



Social services are for all people who are registered in the municipality, especially those who require special services and assistance, due to being in situations of vulnerability.

They provide access to specialised resources and services to foster people's wellbeing and equal opportunities to all citizens. They attend to the social needs of individuals, families and groups.

Remember that access to specific resources and services (minimum guaranteed income, pensions, etc.) are dependent on the regular or irregular situation of applicants. City councils may establish their own municipal regulations on social services (food banks, etc.).

Where?

Social Services
C. Major, 8-10
93 771 30 17

Phone numbers of interest:



Child response
116 111



Red Cross of Baix
Llobregat Nord
93 775 05 50



Càritas
Interparroquial
93 652 57 70



Hotline for
victims of male
violence
900 900 120



Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
ra and Abrera)

LOOKING FOR A JOB



The minimum age for working in Catalonia is 16. Minors younger than 18 need permission from their mothers/fathers and/or legal guardians.

You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?



Economic development
C. de l'Alba 2 Bxs
93 775 96 90

Catalan Government
Employment Offices
012

Social Security Martorell
Avda. Mancomunitats Comar-
cals 9
93 775 19 69
93 775 20 91

Active Work Portal
[feinaactiva.gencat.cat/
web/guest/home](http://feinaactiva.gencat.cat/web/guest/home)

OTG Martorell
Passeig dels Sindicats s/n,
Martorell
93 774 50 96

Social Security Offices (Barce-
lona province department)
93 434 52 00

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



The Legal Guidance Service (Servei d'Orientació Jurídica, SOJ) is a public and free service that provides personal assistance. It is funded by the Department of Justice, through the Secretariat of Relations with the Justice Administration. This service also advises citizens on their rights to attain free legal assistance, and the documentation required to apply for it. The advisory services it provides are general and, therefore, questions that can be asked include all legal matters regulated by social relations: separations, divorces, family mediation, rental of housing, purchase contracts, traffic accidents, insurance policies, etc.

Where?

Legal Guidance Services (Ring 012 and they will tell you the centre closest to you). City councils also have legal guidance services, whose functions are established by the municipalities.

For foreign residence matters, there are some organisations/associations that have agreements with some city councils and provide this services in a specialised manner, including:



AMIC (Association for Mutual Assistance for Immigrants in Catalonia)
93 304 68 41

AMIC Martorell
Passeig dels Sindicats s/n,
93 790 44 46



CITE/CCCOO
(Information Centre for Foreign Workers)
93 481 27 20

CITE/CCOO Martorell
C. Pep Ventura 7
93 775 52 90

SAFETY AND PROCEDURES



Local Police

Police Local
C. Major, 8-10
93 771 40 11

Police station of
Castelldefels - Gavà
Plaça Esperanto, 4
93 635 03 03

Mossos d'Esquadra*

Police station of Martorell
Av. de les Mancomunitats
Comarcals, 11
93 693 51 10 / 112

Police station of
Sant Boi de Llobregat
Palau Marianau, s/n
93 652 20 13

*The police force of Catalonia
(Ring 012, and they can tell you the closest police station)

Police station of
Sant Feliu de Llobregat
C. Carretes, 11
93 632 74 40

National Police Stations

Police station of
Cornellà de Llobregat
Av. Sant Ildefonso, s/n
93 261 90 91

Police station of Viladecans
C. Ballester, 8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Child Response
116 111

Emergencies for deaf persons
679 436 200 Text message

Hotline for women victims of
violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la
Generalitat de
Catalunya
012



Renfe Cercanías
012



Tranvia (TRAM)
900 701 181

Urban buses and interurban coaches

Hispano
Igualdina
902 29 29 00

OTHER PHONE NUMBERS AND SERVICES OF INTEREST



"Agora Masia Bach"
C. Puig de Mira 15-21
93 779 89 28
Tue and Thu 9-13h

Peace Court
C. Pau Costa 1 Bxs
93 771 51 90

"Punt Jove Sputnik"
C. Dr Pau Costas 49
93 771 39 30

Library Joan Pomar i Solà
Av. Montserrat 10
93 771 33 28

Municipal sports centre
C. Josep Fusalba s/n
93 775 96 50

Music room
C. Pau Costas 49
699 613 021

Municipal Rubbish Tip
C. Miquel Servet 23
93 771 52 93

Community centre old people
Av. Catalunya 3
93 771 35 26

Church St Esteve
Pl. Dr. Tarres s/n
93 771 51 90

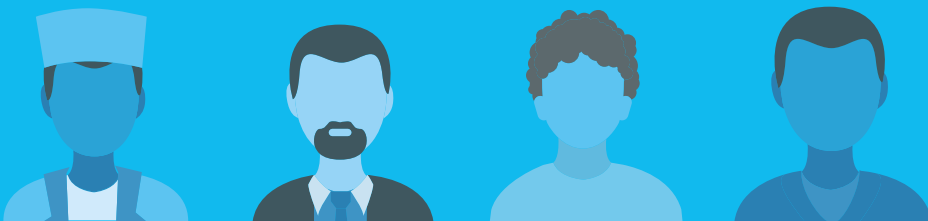
Official approval of
academics degrees: [http://
queestudiar.gencat.cat/ca/homologacio/](http://queestudiar.gencat.cat/ca/homologacio/)

SARU (service of accompani-
ment and university recogni-
tion)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34



Welcome guide to Baix Llobregat Sant Just Desvern



REGISTER



The municipal census is the administrative registry for all residents of the municipality. Registering is free and certifies residency in the city or town where you live*. All people, with and without residence permits, must register. Registration proves residence in the municipality for procedures related to the Foreign Residence Act and for having access to public services (education, healthcare, etc.).

Where?

The Citizen Information and Assistance Offices in your municipality can tell you about the procedure for registering.

	City council Pl. Verdaguer 2 93 480 48 00
	Citizen Information & Assistance Office Pl. Verdaguer 2 93 480 48 00 Mon-Fri 9-14h / Mon-Thu 16-19h

*All foreigners from outside the EU who are registered and do not have a permanent resident permit must renew this census registration every 2 years after the initial registration date.

HEALTHCARE



Obtaining your Health Card (Targeta Sanitària):

The Health Card (TSI) will let you access services in the public health system.

All registered people, whether or not they have residence permits, can obtain one. This card lets you access free medical services and care at primary care centres and hospitals in the public health network. You must present it at chemist's to purchase prescription drugs.

Each member of the family must have their own TSI. If you do not have a TSI, you can only receive care if you are under 18 years of age, for emergencies and serious diseases, or if you are a pregnant woman.



Where?

At the primary care centres (CAP, per its Catalan acronym) in your municipality/neighbourhood (with an ID, census registration certificate and photocopy of registering with the Social Security*). If you have a disease or health problem, just go into your CAP that is assigned depending on your address.

PRIMARY CARE CENTRES NEARBY

CAP Sant Just
Av. Indústria s/n
Sant Just Desvern
93 470 06 89
93 567 09 99

General Services HOSPITALS

Hospital Sant Joan de Déu
Martorell
Av. Mancomunitats
Comarcals, 1
93 774 20 20

Hospital General Parc
Sanitari Sant Joan de Déu
Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu
Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí
Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

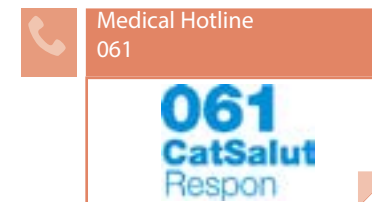
CAP-CUAP El Serral de Sant
Vicenç dels Horts
Ctra. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de
Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de
Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:



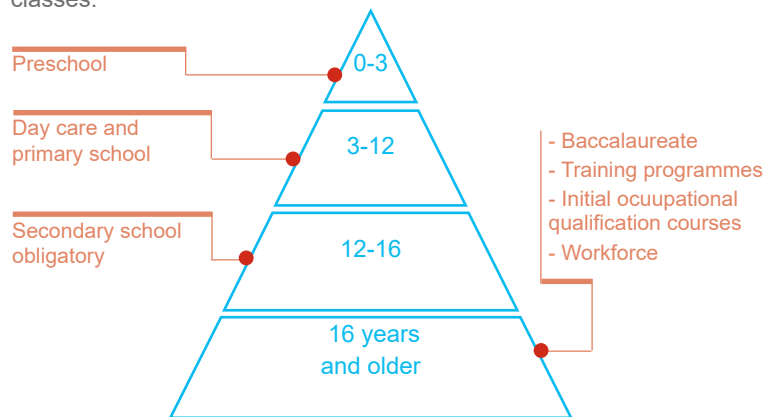
EDUCATION



Education is coeducational, where boys and girls study together in the same classrooms.

Welcome classrooms:

When boys and girls start school, they are assigned to a class in accordance with their ages and/or levels. If they do not speak Catalan, they will attend a welcome classroom for a few hours a day during the first months in order to obtain the level of Catalan they need to continue in normal classes.



Where?

Nursery St. Patrici
C. Constitució, 2
697 703 505

Nursery Els Verns
C. de la Creu, 82
93 371 39 42

Nursery Tic-Tac
C. Bonavista, 23
93 371 20 38

School La Miranda
C. Dos de Maig, 7-11
93 371 73 58

CEE Pilot St Just
Desvern
C. Hereter, 11
93 473 56 11

School Canigó
C. Canigó, 35
93 371 33 36

School Montseny
Pg. Camp Roig, 12
93 372 79 52

School Montserrat
Av. Generalitat, 10
93 371 11 74

Institute St Just
Desvern
Pg. La Muntanya, 19
93 371 50 50

Madre
Sacramento
C. Electricitat, 16
93 371 11 64

Regional
Education Services of
Baix Llobregat
93 685 94 50

LEARNING LANGUAGES



Catalan is the language of Catalonia and its official language, along with Spanish. Learning the local languages will make social and labour integration in the territory much easier.

Where?

Adult schools
C. Montserrat 2
93 372 52 50

Local Service for Catalan
Pl. Jacint Verdaguer
93 473 44 76

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

There are some city councils that offers Catalan and Spanish courses. Ask them!

Distance education: parla.cat, Instituto Cervantes, etc.



Volunteering for
language/
language pairs
vxl.cat



Consortium for the
standardisation
linguistic
93 272 31 00
cpnl.cat

SOCIAL SERVICES



Social services are for all people who are registered in the municipality, especially those who require special services and assistance, due to being in situations of vulnerability.

They provide access to specialised resources and services to foster people's wellbeing and equal opportunities to all citizens. They attend to the social needs of individuals, families and groups.

Remember that access to specific resources and services (minimum guaranteed income, pensions, etc.) are dependent on the regular or irregular situation of applicants. City councils may establish their own municipal regulations on social services (food banks, etc.).

Where?

Social Service
Pl. Verdaguer 2
93 480 48 00

Phone numbers of interest:



Child response
116 111



Red Cross of
Esplugues-St Just
Desvern



Càritas
Interparroquial
93 652 57 70



Hotline for
victims of male
violence
900 900 120



Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
ra and Abrera)

LOOKING FOR A JOB



The minimum age for working in Catalonia is 16. Minors younger than 18 need permission from their mothers/fathers and/or legal guardians.

You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?



Local Employment Service
C. Can Pedroseta, s/n
93 480 48 00

Social Security of Sant Feliu
C. Joan Maragall, 43
93 632 73 80

OTG St Feliu
C. Hospitalet, s/n
93 632 76 20

Catalan Government Employ-
ment Offices
012

Active Work Portal
[feinaactiva.gencat.cat/
web/guest/home](http://feinaactiva.gencat.cat/web/guest/home)

Social Security Offices (Barce-
lona province department)
93 434 52 00

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



The Legal Guidance Service (Servei d'Orientació Jurídica, SOJ) is a public and free service that provides personal assistance. It is funded by the Department of Justice, through the Secretariat of Relations with the Justice Administration. This service also advises citizens on their rights to attain free legal assistance, and the documentation required to apply for it. The advisory services it provides are general and, therefore, questions that can be asked include all legal matters regulated by social relations: separations, divorces, family mediation, rental of housing, purchase contracts, traffic accidents, insurance policies, etc.

Where?

Legal Guidance Services (Ring 012 and they will tell you the centre closest to you). City councils also have legal guidance services, whose functions are established by the municipalities.

For foreign residence matters, there are some organisations/associations that have agreements with some city councils and provide this services in a specialised manner, including:



AMIC (Association for Mutual Assistance for Immigrants in Catalonia)
93 304 68 41

City council
Pl. Verdguer, 2
Sant Just Desvern
93 480 48 00



CITE/CCCOO
(Information Centre for Foreign Workers)
93 481 27 20

SAFETY AND PROCEDURES



Local Police

Local Police
C. Pedroseta, 2
93 473 10 92

Police station of
Castelldefels - Gavà
Plaça Esperanto, 4
Castelldefels
93 635 03 03

Mossos d'Esquadra*

Police station of Sant Feliu
Carretera de Sànsion, 66
Sant Feliu de Llobregat
93 685 88 00

Police station of
Sant Boi de Llobregat
Palau Marianau, s/n
93 652 20 13

*The police force of Catalonia
(Ring 012, and they can tell you the closest police station)

Police station of
Sant Feliu de Llobregat
C. Carretes, 11
93 632 74 40

National Police Stations

Police station of
Cornellà de Llobregat
Av. Sant Ildefonso, s/n
93 261 90 91

Police station of Viladecans
C. Ballester, 8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Child Response
116 111

Emergencies for deaf persons
679 436 200 Text message

Hotline for women victims of
violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la
Generalitat de
Catalunya
012



Renfe Cercanías
012



Tranvia (TRAM)
900 701 181

Urban buses and interurban coaches

Baix Bus
Autobusos MOHN
902 023 393

OTHER PHONE NUMBERS AND SERVICES OF INTEREST



Peace Court
Av. Indústria 64
93 470 55 67
Tue and Thu 9-13h

“Punt Jove Just el Punt”
Av. Indústria, 34
93 371 02 52 / 93 371 19 86

Library Joan Margarit
C. Carles Mercader, 17
93 475 63 00

Municipal sports centre
Passeig de la Muntanya, 25
93 372 92 73

Cultural center
Can Ginestar
C/ Carles Mercader, 17
93 480 95 64

Music School
C/ Montserrat, 2
672 20 50 60

Municipal Rubbish Tip
Camí Can Biosca, s/n
93 473 31 16

Community center Joan Mara-
gall, Av. Catalunya 3
93 470 03 30

Community center Salvador
Espriu, C. Tudona, s/n
93 473 89 96

Church dels Sants Just
i Pastor
Pl. Església (Baixos de la
rectoria)
93 317 12 97

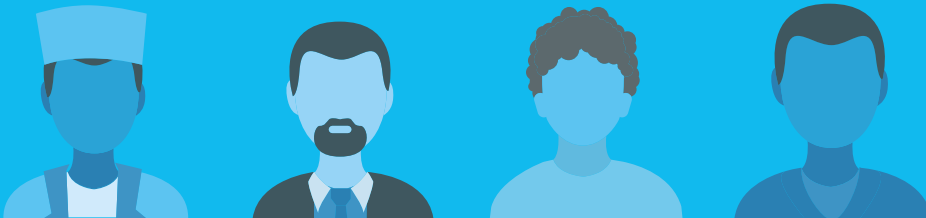
Official approval of
academics degrees: [http://
queestudiar.gencat.cat/ca/homologacio/](http://queestudiar.gencat.cat/ca/homologacio/)

SARU (service of accompani-
ment and university recogni-
tion)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34



Welcome guide to Baix Llobregat Santa Coloma de Cervelló





REGISTER



The municipal census is the administrative registry for all residents of the municipality. Registering is free and certifies residency in the city or town where you live*. All people, with and without residence permits, must register. Registration proves residence in the municipality for procedures related to the Foreign Residence Act and for having access to public services (education, healthcare, etc.).

Where?

The Citizen Information and Assistance Offices in your municipality can tell you about the procedure for registering.

	<p>City council C. Pau Casals, 26-34 93 645 07 00 Mon-Fri 9-18h</p>
	<p>Citizen Information & Assistance Office C. Pau Casals, 26-34 93 645 07 00 Mon-Fri 9-18h</p>

*All foreigners from outside the EU who are registered and do not have a permanent resident permit must renew this census registration every 2 years after the initial registration date.

HEALTHCARE



Obtaining your Health Card (Targeta Sanitària):

The Health Card (TSI) will let you access services in the public health system.

All registered people, whether or not they have residence permits, can obtain one. This card lets you access free medical services and care at primary care centres and hospitals in the public health network. You must present it at chemist's to purchase prescription drugs.

Each member of the family must have their own TSI. If you do not have a TSI, you can only receive care if you are under 18 years of age, for emergencies and serious diseases, or if you are a pregnant woman.



Where?

At the primary care centres (CAP, per its Catalan acronym) in your municipality/neighbourhood (with an ID, census registration certificate and photocopy of registering with the Social Security*). If you have a disease or health problem, just go into your CAP that is assigned depending on your address.

PRIMARY CARE CENTRES NEARBY

CAP Santa Coloma
C. Joan XXIII, 24
Santa Coloma
93 645 08 45
8 -20h (to make an appointment)
93 567 09 99)

CAP Colònia Güell
Claudi Güell 1
93 654 33 00

General Services HOSPITALS

Hospital Sant Joan de Déu
Martorell
Av. Mancomunitats
Comarcals, 1
93 774 20 20

Hospital General Parc
Sanitari Sant Joan de Déu
Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu
Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí
Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

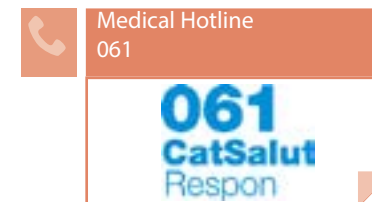
CAP-CUAP El Serral de Sant
Vicenç dels Horts
Ctra. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de
Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de
Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:



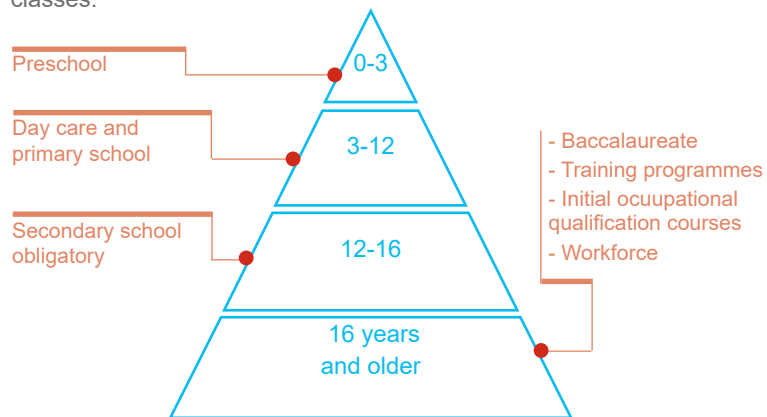
EDUCATION



Education is coeducational, where boys and girls study together in the same classrooms.

Welcome classrooms:

When boys and girls start school, they are assigned to a class in accordance with their ages and/or levels. If they do not speak Catalan, they will attend a welcome classroom for a few hours a day during the first months in order to obtain the level of Catalan they need to continue in normal classes.



Where?

Nursery Rojas Feliu
Av. Cirerers 2-4
93 645 04 52

School Colònia Güell
Av. Lluís Companys s/n
93 645 07 62

School Montpedrós
C. Esquirol 9
93 634 06 61

Institute Santa Coloma
de Cervelló
C. Esquirol 9
93 645 35 74

School Pla de les Vinyes
Av. de la Pau 2
93 634 07 89

Regional Education
Services of
Baix Llobregat
93 685 94 50

LEARNING LANGUAGES



Catalan is the language of Catalonia and its official language, along with Spanish. Learning the local languages will make social and labour integration in the territory much easier.

Where?

Service for Catalan St Vicenç
C. Barcelona, 16-18 2^a
93 676 81 91

Service for Catalan St Feliu
C. Riera de la Salut, 7 1^a
93 685 24 32

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

There are some city councils that offers Catalan and Spanish courses. Ask them!

Distance education: parla.cat, Instituto Cervantes, etc.



Volunteering for
language/
language pairs
vxl.cat



Consortium for the
standardisation
linguistic
93 272 31 00
cpnl.cat

SOCIAL SERVICES



Social services are for all people who are registered in the municipality, especially those who require special services and assistance, due to being in situations of vulnerability.

They provide access to specialised resources and services to foster people's wellbeing and equal opportunities to all citizens. They attend to the social needs of individuals, families and groups.

Remember that access to specific resources and services (minimum guaranteed income, pensions, etc.) are dependent on the regular or irregular situation of applicants. City councils may establish their own municipal regulations on social services (food banks, etc.).

Where?

Social Services
Pl. de les Vinyes s/n
93 634 19 51
Mon-Fri 9-14h / Mon-Wed 16-18h

Phone numbers of interest:

116 111
Infància Respor

Child response
116 111

Creu Roja

Red Cross of Baix
Llobregat Centre
93 668 18 18

Càritas

Càritas
Interparroquial
93 652 57 70

900 900 120
Contra la violència
masclista Atenció 24 h

Hotline for
victims of male
violence
900 900 120

-siad-
Servei d'Informació i Atenció
a les Dones del Baix Llobregat

Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
ra and Abrera)

LOOKING FOR A JOB



The minimum age for working in Catalonia is 16. Minors younger than 18 need permission from their mothers/fathers and/or legal guardians.

You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?

SOC Servei d'Ocupació de Catalunya

Local Employment Service
C/ Pau Casals, 26-34
93 645 07 00
Tue, Thu, Fri 9:30-14h and
Thu 16 - 18:30h

Social Security Gavà
Riera de Sant Llorenç 103
93 662 35 59
93 662 49 54

Social Security Sant Feliu
C. Joan Maragall, 43
93 632 73 80

OTG St Vicenç dels Horts
C. C núm 1 1er
93 656 60 11

Social security St Boi
C. Eusebi Güell 41-43
93 640 06 87
93 379 57 45

**Catalan Autonomous Govern-
ment Employment Offices**
012

**Social Security Offices (Barce-
lona province department)**
93 434 52 00

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



The Legal Guidance Service (Servei d'Orientació Jurídica, SOJ) is a public and free service that provides personal assistance. It is funded by the Department of Justice, through the Secretariat of Relations with the Justice Administration. This service also advises citizens on their rights to attain free legal assistance, and the documentation required to apply for it. The advisory services it provides are general and, therefore, questions that can be asked include all legal matters regulated by social relations: separations, divorces, family mediation, rental of housing, purchase contracts, traffic accidents, insurance policies, etc.

Where?

Legal Guidance Services (Ring 012 and they will tell you the centre closest to you). City councils also have legal guidance services, whose functions are established by the municipalities.

For foreign residence matters, there are some organisations/associations that have agreements with some city councils and provide this services in a specialised manner, including:



AMIC (Association for Mutual Assistance for Immigrants in Catalonia)
93 304 68 41

AMIC St. Boi
Pl. dels Gegants, 1
Sant Boi de Llobregat
93 640 03 34



CITE/CCCOO
(Information Centre for Foreign Workers)
93 481 27 20

SAFETY AND PROCEDURES



Local Police

Local Police
Pl. de les Vinyes, s/n
93 645 07 47
669 404 729 (24h)

Police station of
Castelldefels - Gavà
Pl. Esperanto, 4
Castelldefels
93 635 03 03

Mossos d'Esquadra*

Police station Sant Boi
C. Joan Batista Milà i Rebull, 2
Sant Boi de Llobregat
93 685 88 00

Police station of
Sant Boi de Llobregat
Palau Marianau, s/n
93 652 20 13

*The police force of Catalonia
(Ring 012, and they can tell you the closest police station)

Police station of
Sant Feliu de Llobregat
C. Carretes, 11
93 632 74 40

National Police Stations

Police station
Cornellà de Llobregat
Av. Sant Ildefonso, s/n
93 261 90 91

Police station of Viladecans
C. Ballester, 8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Child Response
116 111

Emergencies for deaf persons
679 436 200 Text message

Hotline for women victims of violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la
Generalitat de
Catalunya
012



Renfe Cercanías
012



Tranvia (TRAM)
900 701 181

Urban buses and interurban coaches

Soler i Sauret:
93 632 51 33

OTHER PHONE NUMBERS AND SERVICES OF INTEREST



"Can Carletes"
C. St Jordi, 25
93 634 18 26
Tue, Thu 17-20h

Court Peace
C. Pau Casals, 26-34
93 645 07 00
Mon, Thu, Fri 9:30-13:30 h

Library Pilarín Bayés
Pg Mercè Marçal s/n
93 634 13 58
Mon - Fri 15:30-20:30

Library Joaquim Folguera
C. Aranyó 14
93 630 01 69
Mon-Fri 16:30-19:30

Municipal Sports Stadium
Av. Països Catalans 1-3
93 634 07 48
Mon-Fri 9-14h and 16-19h

Community Center Can Barula
C. Lluís Pascual Roca, 2
93 634 08 02
Mon-Fri 15-20h.

Music school SI FA SOL
(private)
C. Església 15
608 078 858
Mon - Fri 16:30-21h

Municipal Rubbish Tip
Av. Lluís Companys s/n
93 645 04 12
Tue-Fri 9-13h and 16-19h
Sat 10-13h and 16:30-19h
Sun 10-13h

Community centre old people
Colònia Güell
C. Claudi Güell, 1
93 654 09 03
Mon - Fri 15:30 a 19h

Community centre old people
Sta Coloma
Pl. de les Vinyes, s/n
93 645 06 20
Mon - Fri 15:30 a 19h

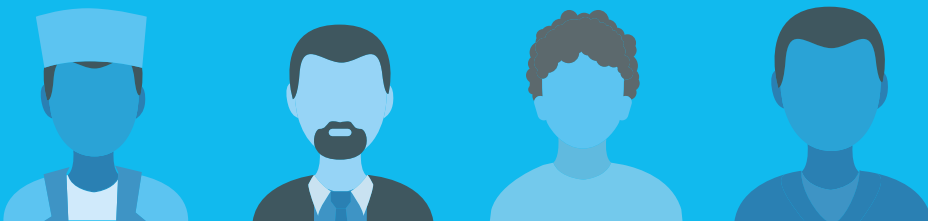
Official approval of
academic degrees: <http://que-estudiar.gencat.cat/ca/homologacio/>

SARU (service of accompaniment and university recognition)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34



Welcome guide to Baix Llobregat Torrelles de Llobregat



REGISTER




The municipal census is the administrative registry for all residents of the municipality. Registering is free and certifies residency in the city or town where you live*. All people, with and without residence permits, must register. Registration proves residence in the municipality for procedures related to the Foreign Residence Act and for having access to public services (education, healthcare, etc.).

Where?

The Citizen Information and Assistance Offices in your municipality can tell you about the procedure for registering.

 City council
Pl. Ajuntament, 1
93 689 00 00
Mon-Fri 9:00-18:00 h

 Citizen Information
& Assistance Office
Pl. Ajuntament, 1
93 689 00 00
Mon-Fri 9:00-18:00 h

*All foreigners from outside the EU who are registered and do not have a permanent resident permit must renew this census registration every 2 years after the initial registration date.

HEALTHCARE



Obtaining your Health Card (Targeta Sanitària):

The Health Card (TSI) will let you access services in the public health system.

All registered people, whether or not they have residence permits, can obtain one. This card lets you access free medical services and care at primary care centres and hospitals in the public health network. You must present it at chemist's to purchase prescription drugs.

Each member of the family must have their own TSI. If you do not have a TSI, you can only receive care if you are under 18 years of age, for emergencies and serious diseases, or if you are a pregnant woman.



Where?

At the primary care centres (CAP, per its Catalan acronym) in your municipality/neighbourhood (with an ID, census registration certificate and photocopy of registering with the Social Security*). If you have a disease or health problem, just go into your CAP that is assigned depending on your address.

PRIMARY CARE CENTRES NEARBY

CAP Torrelles
Pl. Dr Gonzalez 1
93 689 19 18
902 111 444

CAP Vila Vella
Crta. Sant Boi 59-61
93 672 48 59

General Services HOSPITALS

Hospital Sant Joan de Déu
Martorell
Av. Mancomunitats
Comarcals, 1
93 774 20 20

Hospital General Parc
Sanitari Sant Joan de Déu
Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu
Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí
Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

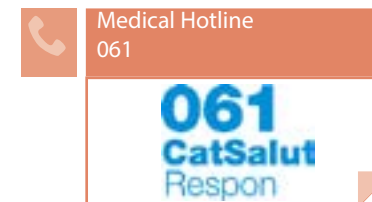
CAP-CUAP El Serral de Sant
Vicenç dels Horts
Crta. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de
Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de
Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:



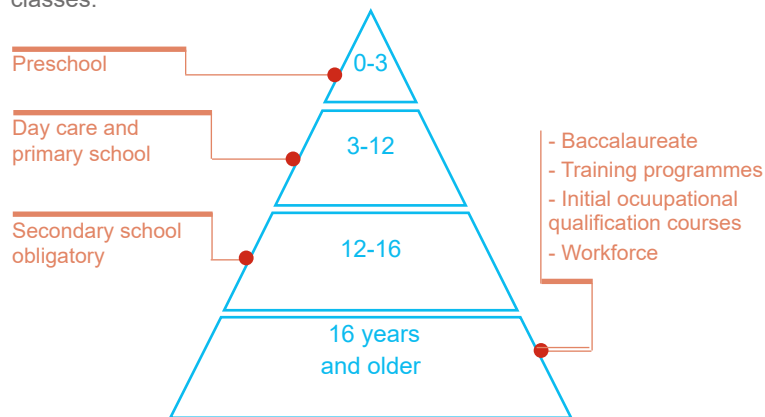
EDUCATION



Education is coeducational, where boys and girls study together in the same classrooms.

Welcome classrooms:

When boys and girls start school, they are assigned to a class in accordance with their ages and/or levels. If they do not speak Catalan, they will attend a welcome classroom for a few hours a day during the first months in order to obtain the level of Catalan they need to continue in normal classes.



Where?

Nursery El Serrallet
C/ta. de Torrelles
93 689 26 26
Mon-Fri 9-17h

School Can Coll
C. Ernest Lluch
93 689 29 74
Mon-Fri 9:00-17:00 h

School St. Martí
C. Can Balasch de Baix, s/n
93 689 07 31
Mon-Fri 9-17h

Institute Torrelles del Llobregat
C/ Ernest Lluch 4
93 689 26 96
Mon-Fri 9-17h

Old Nursery
Ca la Bruixa and Casal Jove
C. de les Escoles, 4
93 689 00 00 (118)

Regional Education
Services of
Baix Llobregat
93 685 94 50

LEARNING LANGUAGES



Catalan is the language of Catalonia and its official language, along with Spanish. Learning the local languages will make social and labour integration in the territory much easier.

Where?

Service for Catalan St Vicenç
C. Barcelona, 16-18 2n
93 676 81 91

Service for Catalan
St Boi de Llobregat
Pl. Montserrat Roig 1
93 652 95 85

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

There are some city councils that offers Catalan and Spanish courses. Ask them!

Distance education: parla.cat, Instituto Cervantes, etc.



Volunteering for
language/
language pairs
vxl.cat



Consortium for the
standardisation
linguistic
93 272 31 00
cpnl.cat

SOCIAL SERVICES



Social services are for all people who are registered in the municipality, especially those who require special services and assistance, due to being in situations of vulnerability.

They provide access to specialised resources and services to foster people's wellbeing and equal opportunities to all citizens. They attend to the social needs of individuals, families and groups.

Remember that access to specific resources and services (minimum guaranteed income, pensions, etc.) are dependent on the regular or irregular situation of applicants. City councils may establish their own municipal regulations on social services (food banks, etc.).

Where?

Social Services
C. de les Escoles s/n
93 689 00 00 (300)

Phone numbers of interest:



Child response
116 111



Red Cross of Baix
Llobregat Centre
93 668 18 18



Càritas
Interparroquial
93 652 57 70



Hotline for
victims of male
violence
900 900 120



Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
ra and Abrera)

LOOKING FOR A JOB



The minimum age for working in Catalonia is 16. Minors younger than 18 need permission from their mothers/fathers and/or legal guardians.

You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?



Local Employment Service
Pl. Ajuntament, s/n
93 689 00 00 (300)
Tue, Thu, Fri 9:30-14h and
Thu 16-18:30h

Social Security of Gavà
Riera de Sant Llorenç 103
93 6623559
93 6624954

OTG St Vicenç dels Horts
C. C núm 1 1er
93 656 60 11

Social Security of St Boi
C. Eusebi Güell 41-43
93 640 06 87
93 379 57 45

Catalan Government Employ-
ment Offices
012

Social Security Offices
(Barcelona province depart-
ment)
93 434 52 00

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



The Legal Guidance Service (Servei d'Orientació Jurídica, SOJ) is a public and free service that provides personal assistance. It is funded by the Department of Justice, through the Secretariat of Relations with the Justice Administration. This service also advises citizens on their rights to attain free legal assistance, and the documentation required to apply for it. The advisory services it provides are general and, therefore, questions that can be asked include all legal matters regulated by social relations: separations, divorces, family mediation, rental of housing, purchase contracts, traffic accidents, insurance policies, etc.

Where?

Legal Guidance Services (Ring 012 and they will tell you the centre closest to you). City councils also have legal guidance services, whose functions are established by the municipalities.

For foreign residence matters, there are some organisations/associations that have agreements with some city councils and provide this services in a specialised manner, including:



AMIC (Association for Mutual Assistance for Immigrants in Catalonia)
93 304 68 41

AMIC St. Boi (different places)
Pl. dels Gegants, 1
Sant Boi de Llobregat
93 640 03 34

AMIC Viladecans
Passatge St. Ramon 2
93 659 10 15



CITE/CCOO
(Information Centre for Foreign Workers)
93 481 27 20

CITE/CCOO Gavà
C. Sarrià 3
93 638 14 10

SAFETY AND PROCEDURES



Local Police

Local Police
Parc Can Sostres s/n
93 689 10 00 (201-202)
24 h

Mossos d'Esquadra*

Police station Sant Boi
C. Joan Batista Milà i Rebull, 2
93 567 58 45

Police station Gavà
Av. de l'Eramprunyà, 48 - 50
93 554 19 19

*The police force of Catalonia (Ring 012, and they can tell you the closest police station)

National Police Stations

Police station Cornellà de Ll.
Av. Sant Ildefonso s/n
93 261 90 91

Police station of Castelldefels - Gavà
Pl. Esperanto, 4
Castelldefels
93 635 03 03

Police station Sant Boi de Ll
Palau Marianau, s/n
93 652 20 13

Police station Sant Feliu de Ll.
C. Carretes, 11
93 632 74 40

Police station Viladecans
C. Ballester, 8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Child Response
116 111

Emergencies for deaf persons
679 436 200 Text message

Hotline for women victims of violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la
Generalitat de
Catalunya
012



Renfe Cercanías
012



Tranvia (TRAM)
900 701 181

Urban buses and interurban coaches

Soler i Sauret
93 632 51 33

OTHER PHONE NUMBERS AND SERVICES OF INTEREST



Peace Court
Pl. Ajuntament, 1
93 689 00 00 (100)
Tue 10-13h

“Punt Jove Batec Jove”
Parc de Can Sostres
93 689 02 91
Mon, Thu, Fri 9:30-13:30 h

Library Pompeu Fabra
C. Major 8
93 689 18 36
Mon-Fri 15:30-20:30

Municipal Sport Centre
Can Roig
Pl. Can Roig s/n
93 689 19 18
Mon-Fri 16:30-19:30

Sport centre Can Coll
C. Enric Teira, s/n
93 689 13 41
Mon-Fri 9-14h and 16-19h

Municipal Rubbish Tip
Jacint Verdaguer, s/n
93 689 11 11
Mon-Fri 15-20h.

“L’Ateneu Torrellenc”
C. Major, 2
93 689 10 96
Mon-Fri 16:30-21h

Community center old people
Parc de Can Sostres
93 689 00 00 (118)
Mon-Fri 15:30-19h

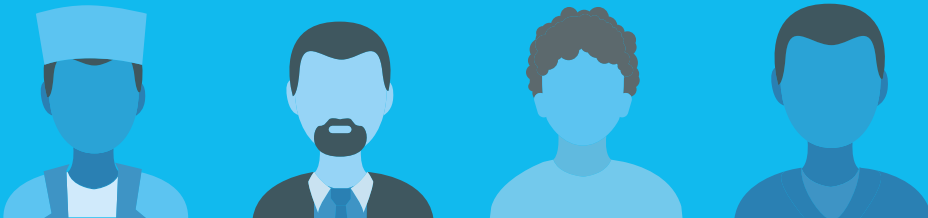
Official approval of
academic degrees: <http://que-estudiar.gencat.cat/ca/homologacio/>

SARU (service of accompaniment and university recognition)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34



Welcome guide to Baix Llobregat Vallirana




REGISTER




The municipal census is the administrative registry for all residents of the municipality. Registering is free and certifies residency in the city or town where you live*. All people, with and without residence permits, must register. Registration proves residence in the municipality for procedures related to the Foreign Residence Act and for having access to public services (education, healthcare, etc.).

Where?

The Citizen Information and Assistance Offices in your municipality can tell you about the procedure for registering.

 City Council to Vallirana
C. Major, 329-331
93 683 08 10
Mon-Fri 8:30-14:30h

 Citizen Information
& Assistance Office
C. Major, 329-331
93 683 08 10
Mon-Fri 9-18h

*All foreigners from outside the EU who are registered and do not have a permanent resident permit must renew this census registration every 2 years after the initial registration date.



Obtaining your Health Card (Targeta Sanitària):

The Health Card (TSI) will let you access services in the public health system.

All registered people, whether or not they have residence permits, can obtain one. This card lets you access free medical services and care at primary care centres and hospitals in the public health network. You must present it at chemist's to purchase prescription drugs.

Each member of the family must have their own TSI. If you do not have a TSI, you can only receive care if you are under 18 years of age, for emergencies and serious diseases, or if you are a pregnant woman.



Where?

At the primary care centres (CAP, per its Catalan acronym) in your municipality/neighbourhood (with an ID, census registration certificate and photocopy of registering with the Social Security*). If you have a disease or health problem, just go into your CAP that is assigned depending on your address.

PRIMARY CARE CENTRES NEARBY

CAP Vallirana
C. Joan Capri, 7
93 683 29 19
93 567 0999

Pharmacy Cucurella
C. Major, 332
93 683 11 47

Pharmacy Montserrat
C. Major, 422
93 683 39 94

PHARMACY

Pharmacy Raquel Olivella
C. Miquel Batlle, 14
93 683 11 16

Pharmacy Parrilla
C. Major 238
93 683 03 94

General Services HOSPITALS

Hospital Sant Joan de Déu
Martorell
Av. Mancomunitats
Comarcals, 1
93 774 20 20

Hospital General Parc
Sanitari Sant Joan de Déu
Sant Boi de Llobregat
Camí Vell de la Colònia, 25
93 661 52 08

Hospital de Viladecans
Av. de Gavà, 38
93 659 01 11

Hospital Sant Joan de Déu
Esplugues de Llobregat
Pg. de Sant Joan de Déu, 2
93 253 21 00

Hospital del Sant Joan Despí
Moisès Brogii
Sant Joan Despí
C. Jacint Verdaguer, 90
93 553 12 00

PRIMARY CARE CENTRES

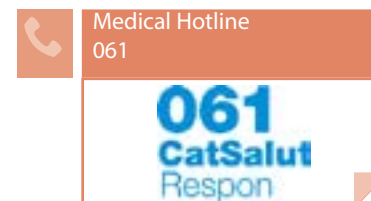
CAP-CUAP El Serral de Sant
Vicenç dels Horts
Ctra. de Sant Boi, 59-61
93 672 48 59

CUAP El Castell de
Castelldefels
C. Guillermo Marconi, 9
93 636 66 60

CUAP Sant Andreu de la Barca
C. Sant Felip Neri, 18
93 635 66 51

CAP Sant Idelfons (CUAP) de
Cornellà de Llobregat
Av. República Argentina, s/n
93 471 20 00

Phone numbers of interest:

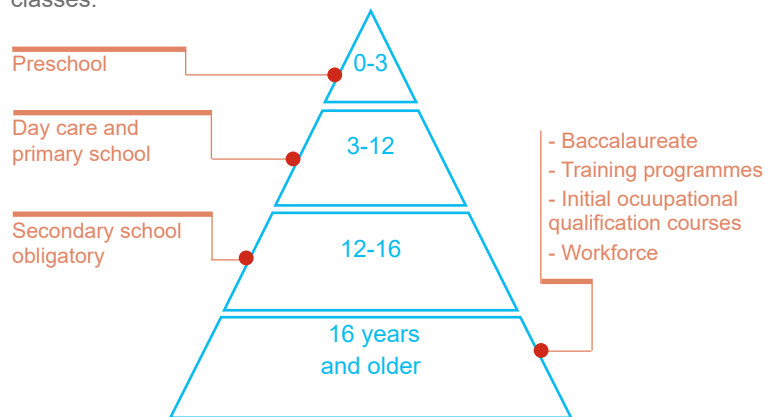




Education is coeducational, where boys and girls study together in the same classrooms.

Welcome classrooms:

When boys and girls start school, they are assigned to a class in accordance with their ages and/or levels. If they do not speak Catalan, they will attend a welcome classroom for a few hours a day during the first months in order to obtain the level of Catalan they need to continue in normal classes.



Where?

Nursery
Els Barrufets
C. Comerç 17
93 683 08 18

Nursery Talaia
Av. Parellada 5
93 683 21 90
Mon-Fri 9:00-17:00 h

Nursery El Niu
St. Sebastià 21
93 683 14 05

School Campderrós
C/ Quixot 1
93 683 54 22
Mon-Fri 9:00-17:00 h

School La Ginesta
Av Esport, 1-3
93 683 21 68

School L'Olivera
C. Joan Capri 12-14
93 683 05 09

School
Pompeu Fabra
Av. Parellada 5-7
93 683 12 15

"Fund. Privada Verge del Roser"
Pl. Sant Domenech 1
93 683 28 46

Institute Vall d'Arús
C. Mestre Esquè i Artró s/n
93 683 33 07

Regional
Education Services
of Baix Llobregat
93 685 94 50



Catalan is the language of Catalonia and its official language, along with Spanish. Learning the local languages will make social and labour integration in the territory much easier.

Where?

Adult schools
Pg. dels Horts 6
93 683 22 62
Mon-Fri 16-19h

Local Service for Catalan
C. del Molí 2-4
93 683 16 61

Adult schools: Adults have access to free adult education. These centres provide training in the afternoons and evenings in Catalan, Spanish, English and basic computer skills, among other courses, such as preparing for the exam to obtain your secondary education degree, training cycles, etc.

There are some city councils that offers Catalan and Spanish courses. Ask them!

Distance education: parla.cat, Instituto Cervantes, etc.



Volunteering for
language/
language pairs
vxl.cat



Consortium for the
standardisation
linguistic
93 272 31 00
cpnl.cat

SOCIAL SERVICES



Social services are for all people who are registered in the municipality, especially those who require special services and assistance, due to being in situations of vulnerability.

They provide access to specialised resources and services to foster people's wellbeing and equal opportunities to all citizens. They attend to the social needs of individuals, families and groups.

Remember that access to specific resources and services (minimum guaranteed income, pensions, etc.) are dependent on the regular or irregular situation of applicants. City councils may establish their own municipal regulations on social services (food banks, etc.).

Where?

Social Services
Av. Parellada 5-7
93 683 05 11

Phone numbers of interest:



Child response
116 111



Red Cross of
Vallirana
93 683 14 22



Càritas
Interparroquial
93 652 57 70



Hotline for
victims of male
violence
900 900 120



Psychological atten-
tion and legal aid
93 557 24 20
3 attention town
(Sant Feliu, Corbe-
ra and Abrera)

LOOKING FOR A JOB



The minimum age for working in Catalonia is 16. Minors younger than 18 need permission from their mothers/fathers and/or legal guardians.

You must have a resident permit and work authorisation to work. There are several services available when you are looking for work that can help with research and training for your job search.

Where?



Local Employment Service
C. Major, 329-331
93 683 08 10

Catalan Government Employ-
ment Offices
012

Social Security of Sant Feliu
C. Joan Maragall, 43
93 632 73 80

Social Security Offices (Barce-
lona province department)
93 434 52 00

Social Security of St Boi
C. Eusebi Güell 41-43
93 640 06 87
93 379 57 45

Catalunya Emprèn
012

LEGAL GUIDANCE SERVICES



The Legal Guidance Service (Servei d'Orientació Jurídica, SOJ) is a public and free service that provides personal assistance. It is funded by the Department of Justice, through the Secretariat of Relations with the Justice Administration. This service also advises citizens on their rights to attain free legal assistance, and the documentation required to apply for it. The advisory services it provides are general and, therefore, questions that can be asked include all legal matters regulated by social relations: separations, divorces, family mediation, rental of housing, purchase contracts, traffic accidents, insurance policies, etc.

Where?

Legal Guidance Services (Ring 012 and they will tell you the centre closest to you). City councils also have legal guidance services, whose functions are established by the municipalities.

For foreign residence matters, there are some organisations/associations that have agreements with some city councils and provide this services in a specialised manner, including:



AMIC (Association for Mutual Assistance for Immigrants in Catalonia)
93 304 68 41

AMIC St. Boi (different places)
Plaça dels Gegants, 1
Sant Boi
93 640 03 34

AMIC Viladecans
Passatge St. Ramon, 2
93 659 10 15



CITE/CCOO
(Information Centre for Foreign Workers)
93 481 27 20

CITE/CCOO Gavà
C. Sarrià, 3
93 638 14 10

SAFETY AND PROCEDURES



Local Police

Local Police
C. Major 368
93 683 00 00

Mossos d'Esquadra*

Police station of Sant Boi
C/ Joan Batista Milà i Rebull, 2
93 567 58 45

Police station of Gavà
Av. de l'Eramprunyà, 48 - 50
93 554 19 19

*The police force of Catalonia (Ring 012, and they can tell you the closest police station)

National Police Stations

Cornellà de Llobregat
Av. Sant Ildefonso, s/n
93 261 90 91

Castelldefels - Gavà
Plaça Esperanto, 4
Castelldefels
93 635 03 03

Sant Boi de Llobregat
Palau Marianau, s/n
93 652 20 13

Sant Feliu de Llobregat
C. Carretes, 11
93 632 74 40

Viladecans
C. Ballester, 8
93 647 31 72

Secretariat general of immigration and migration:

Head Office 1
Passeig Sant Joan, 189-193
93 520 14 10

Head Office 2
C. Murcia, 42
93 520 14 10

Specialised phone numbers:

Emergencies
112 (free 24h hour hotline)

Emergencies for deaf persons
679 436 200 Text message

Child Response
116 111

Hotline for women victims of violence
900 900 120

Fire department
012/112

TRANSPORT



Trains



Ferrocarrils de la Generalitat de Catalunya
012



Renfe Cercanías
012



Tranvía (TRAM)
900 701 181

Urban buses and interurban coaches

Soler i Sauret:
93 632 51 33

OTHER PHONE NUMBERS AND SERVICES OF INTEREST



Peace of court
C. Major, 379 Bxs
93 683 00 28

"Punt Jove"
C. Major, 169
93 683 23 34

Library
Josep M^a Lopez Pico
Passatge l'Arboçar
93 683 13 65

Municipal sport centre
C. Pau Casals, 1
93 683 48 55

Community centre
Les Bassioles
C. Comptes d'Arruga, 15

Music school Aureli Vila
C. Pau Casals, 8
93 683 40 84

Municipal Rubbish Tip
C. Major, 614
93 683 35 68
Mon-Fri 16:30 a 21h

Community centre old people
Av. de l'Esport, s/n
93 683 07 78

Church
C. Església, 26
93 683 11 94

Official approval of academics degrees: <http://queestudiar.gencat.cat/ca/homologacio/>

SARU (service of accompaniment and university recognition)
93 552 69 89
saru.gencat.cat

SOS Racism Catalonia
93 301 05 97
93 412 00 34